Bachelor of Business Information Systems (BBIS)

Syllabus

Compiled on: December 26, 2019

Semester I

Course Title	FINANCIAL ACCOUNTING I
Course Code Number	ACC 201
Credit Hours:	3
Course Objective	
Main Objective	The objective of the course is to provide the participant with the basic theoretical and technical knowledge in financial accounting; both from users' and preparers' perspective. The course also intends to make the participants thoroughly conversant with the processing of accounting information leading to the preparation of trial balance, financial statements, annual report, balance sheet, income statement and statement of cash flows.
Learning Unit	
Learning Unit One Net Contact Hours -6 hrs	1. Accounting as a Form of Communication What is accounting? Users of accounting information and their needs, financial statements; the conceptual framework, ethics in accounting, the accounting profession.
Learning Unit Two	2. Financial Statements and the Annual Report
Net Contact Hours - 12 hrs	Objectives of financial reporting, qualitative characteristics, international perspective of financial reporting, classified balance sheet, income statement, statement of retained earnings and the statement of cash flows.
Learning Unit Three	3. Processing Accounting Information
Net Contact Hours - 12 hrs	Economic events, an Account, chart of Accounts, Ledger, double-entry system, journal And the Trial balance.
Learning Unit Four	4. Income Measurement and Accrual Accounting
Net Contact Hours - 12 hrs	Recognition and measurement in financial statements, accrual basis of accounting and Adjusting entries, the accounting cycle, and integrative problem.
Learning Unit Five	5. The Statement of Cash Flows
Net Contact Hours – 6 hrs	Cash flows and accrual accounting, purpose of statement of cash flows, reporting requirements for a statement of cash flows, preparation of cash flow statement and use of cash flow statement.
Total Contact Hours	48 hrs (excluding assessment and final examination)
Basic Text	Gary A. Porter and Curtis L. Norton (2007), <i>Financial Accounting: The Impact on Decision Makers</i> , 5 th Edition, Thomson South-Western
Other References	Anthony, Robert N. and Reece, James S (2004), Accounting Principles , 6th Edition, USA: Richard D. Irwin Inc.
Evaluation Scheme	In-Semester evaluation 50%
	End-Semester evaluation 50%
	Total 100%

Course Title	
	MICROECONOMICS
Course Code Number	ECO 201
Credit Hours	3
Course Objective	The objective of the course is to acquaint students with the basic concents of Microeconomic Theory
Main Objective	The objective of the course is to acquaint students with the basic concepts of Microeconomic Theory. The course intends to enable participants understand and analyze economic behavior of individual decision-making entities or units such as markets, firms/enterprises and households, thereby facilitating them understand the use of Microeconomics in managerial decision-making.
Learning Unit	
Learning Unit One	1. Introduction to Microeconomics and Basic Concepts
Net Contact Hours -4 hrs	Introduction; Basic issues in Economics: Scarcity, Efficiency and Alternatives; Basic Division/Classification of Economic Studies; Introduction to Microeconomics; Scope and Purpose of Microeconomics and its Significance in Business Decision Making; Microeconomics and Macroeconomics - basic differences; Need for Economic Models, Assumptions, Theories, Laws and Hypotheses in Microeconomics.
Learning Unit Two	2. Basics of Demand and Supply Analysis
Net Contact Hours - 10 hrs	Concepts of Demand and Supply: Individual and Market Demand and Supply; Demand and Supply Curves, Schedules and Factors affecting Demand and Supply; Movements along Demand/Supply Curves and their shifts; Concepts, Types and Measurements of and Factors affecting Elasticities of Demand and Supply (point and arc elasticity); Market Mechanism as an Interplay of Demand and Supply; Producer Surplus; Consumer Surplus; Effects of Government Intervention, Effects of Price Ceiling and Price Floor and Dead Weight Loss; Concepts of Externalities.
Learning Unit Three	3. Consumer Behavior
Net Contact Hours - 6 hrs	Concepts of Utility: Cardinal and Ordinal; Basic Understanding of the Law of Diminishing Marginal Utility; Indifference Curves Analysis: Concept, Properties, MRS; Consumer's Equilibrium: Interplay of the Budget Line and Indifference Curves, Price Effect, Income Effect, Substitution Effect and Effects of changes in Income and Prices.
Learning Unit Four	4. Theory of Production
Net Contact Hours - 6 hrs	Concepts of Production, Factors of Production and Introduction to Production Functions; Production with One variable Input - Law of Variable Proportions; Concepts of Total, Average and Marginal products; Production with two variable inputs: Production Isoquants, Isocost Lines, Least cost combination of factors, MRTS and two special cases of Production Functions - Perfect Substitutes and Perfect Complements; Introduction to the Laws of Returns to Scale.
Learning Unit Five	5.Costs and Revenues
Net Contact Hours - 8 hrs	Concepts of Costs: Economic Costs, Accounting Costs, Sunk Costs; Short-run and Long-run costs: Total, Average and Marginal Costs; Schedules, Curves, Characteristics and their interrelationships; Economies and Diseconomies of Scale; Concepts of Revenues: Total, Average and Marginal Revenues under conditions of Perfect and Imperfect Competition; Concepts of and conditions for Profit Maximization by Firms.
Learning Unit Six	6.Market Forms and Product Pricing
Net Contact Hours – 10 hrs	Concept of Markets and Introduction to Market Forms, Important features of different Market Forms and basic concept of degrees of Market Power exercised; Perfect Competition: Features, Pricing and Production Decisions in the Short and Long-run Time periods; Monopoly: Features, Pricing and Production Decisions in the Short and Long-run Time periods, Social Costs of Monopoly, Sources of Monopoly Power, Monopoly and Consumer's Surplus and First, Second and Third Degree Price Discrimination; Monopolistic Competition: Features, Pricing and Production Decisions in the Short and Long-run Time Periods; Oligopolistic Competition: Features and Basic Distinction from Monopolistic Competition.
Learning Unit Seven	7. Markets for Factor Inputs and Factor Pricing
Net Contact Hours - 4 hrs	Concept of Factor Markets: Demand for and Supply of Factors of Production; Preliminary notion of the Determination of Rent, Wages, Interest and Profit.

Total Contact Hours	48 hrs (excluding assessment and final examination)
Basic Text	 Pindyck, Rotert S. Daniel L. Rubinfeld, Metha, Prem L. (2009) <i>Microeconomics</i> (7th Edition, Impression 2012) India: Pearson Education Inc. Salvatore, Dominick (2003), <i>Microeconomics Theory and Applications</i>, 4th Edition, Impression 2007, Oxford University Press, New York
Other References	 Lipsey, Richard G. and K. Alec Chrystal (2011), <i>Economics</i>, 12th Edition, Great Britain: Oxford University Press. Mankiw, N. Gregory (2012), <i>Principles of Microeconomics</i>, 6th Edition, First Indian Reprint, Akash Press, New Delhi.
Evaluation Scheme	In-Semester evaluation 50% End-Semester evaluation 50% Total 100%

Course Title	The same of the sa
	ENGLISH- I
Course Code Number	ENG 101
Credit Hours	3
Course Objective	
Main Objective	The course aims to widen the horizon of students by exposing them to different discourses and at the same time develop their analytical skills and ability to evaluate writings to help them consolidate their understanding and knowledge of the issues.
Learning Unit	
Learning Unit One Net Contact Hours-10 hrs.	Unit A-Intercultural Communication Core Reading-American Values and Assumptions, Where do we stand? Time talks, with an Accent. Making connections-Polite but Thirsty, Friends and Strangers, A Coward, The Blind man and the Elephant.
Learning Unit Two Net Contact Hours-10 hrs.	Unit B: Education Core Reading- School Is Bad for Children, How the Web destroys the Quality of students' Research Papers, An Opposing View, Multiple Intelligences and Emotional Intelligence. Making connections- The Teacher Who Changed My Life, Lets Tell the Story of All America's Cultures, Coyote and the Crying Song, First Grade-Standing in the Hall, Humor.
Learning Unit Three Net Contact Hours-10 hrs.	Unit C:Mass Media and Technology Core Reading- Computers and the Pursuit of Happiness, An Opposing View, We've Got Mail, Propaganda Techniques in Today's Advertising. Making connections- Students shall not Download. Yeah, Sure. Don't Touch That Dial, Conceptual Fruit, All Watched Over by Machines of Loving Grace, Humor.
Learning Unit Four Net Contact Hours-9 hrs.	Unit D : Gender Roles Core Reading-Sex Roles, Boys will be Boys, Sex, Sighs, and Conversation. Making connections-Women Have What It Takes, An Opposing View, An Androgynous Male, The Princess and the Admiral, The Greater God, Humor.
Learning Unit Five Net Contact Hours-9 hrs.	Unit E: Work Core Reading-The New American Dreamers, Someone Is Stealing Your Life, Our Schedules, Our Selves. Making connections-The Rage to Know, Los Pobres, Action will be Taken, To be of Use, Humor.
Total Contact Hours	48 hrs (excluding assessment and final examination)
Basic Text	Gardner, P.S. (2009). <i>New directions: Reading, writing, and critical thinking (2nd ed)</i> . New Delhi: Cambridge University Press.
Evaluation Scheme	In-Semester evaluation 50% End-Semester evaluation 50% Total 100%

Course title	MANAGERIAL COMMUNICATION
Course Code	GEM201
Credit Hours	3
Main Objectives	The objective of the course is to enable the studentsto understand the importance of communication in any business, to use modern technology in communication, to prepare effective PowerPoint slides for presentation, to conduct productive meeting, to deliver oral and online presentations, to understand non-verbal signals and use them appropriately, to develop business etiquette, to conduct effective presentations by using right visual tools, to improve cross-cultural communication in diverse and global business world, to develop effective message by using three-step process, to be able to write effective persuasive and negative messages, and to understand the elements of reports and proposals.
Learning Unit-1 Net contact Hours-4.5	Achieving Success Through Effective Business Communication Achieving success in today's competitive environment, and using technology to improve business communication
Learning Unit-2 Net contact Hours-6	Enhancing Presentations with Slides and Other Visuals Planning your presentation visuals, creating effective slides, completing slides and support materials, and giving presentations online
Learning Unit-3 Net contact Hours-4.5	Mastering team and interpersonal communication Social networks and virtual communities, making your meetings more productive, conducting and contributing to efficient meetings, improving your nonverbal communication skills, and developing your business etiquette
Learning Unit-4 Net contact Hours-4.5	Designing visual communication Understanding visual communication, identifying points to illustrate, selecting the right type of visual, and producing and integrating visuals
Learning Unit-5 Net contact Hours-3	Delivering Oral and Online Presentations Building your career with oral presentations, planning your presentation, writing your presentation, and completing your presentation
Learning Unit-6 Net contact Hours-4.5	Communicating in a world of diversity Understanding the opportunities and challenges of communication in a diverse world, and improving intercultural communication skills
Learning Unit-7 Net contact Hours-6	Understanding three-step writing process 1. Planning Understanding the three-step writing process, analyzing your situation, gathering information, selecting the right medium, organizing your information 2. Writing Adapting to your audience, building strong relationships with your audience, controlling your style and tone, composing your message, choosing strong words, creating effective sentences, crafting unified, coherent paragraph, using technology to compose and shape your message 3. Completing Revising message, evaluating your content, organization, style, and tone, reviewing the readability, editing for clarity and conciseness, evaluating, editing, and revising the work of others. using technology to revise your message, producing your message, designing multimedia

	documents, using technology to produce your message, formatting formal letters and memos, proof-reading, distributing your message
Learning Unit-8	
Net contact	Crafting brief messages
Hours-4.5	Creating effective email messages using three-step writing process, using the three-step writing process for routine and positive messages, making routine requests sending routine replies and positive messages, strategy for routine replies and positive messages, and common examples of routine replies and positive messages.
Learning Unit-9	Developing Negative Messages
Net contact	Choosing the best approach, adapting to your audience, and maintaining high standards of ethics
Hours-3	and etiquette
Learning Unit-10	Applying AIDA model in persuasive message
Net contact	Developing marketing and sales messages: assessing audience needs, analyzing your
Hours-3	competition, determining key selling points and benefits, anticipating purchase objections, and applying AIDA or similar model
Learning Unit-11	Completing Reports and Proposals
Net contact	Putting the final touches on reports and proposals, revising your reports and proposals, producing
Hours-4.5	your reports and proposals, distributing your reports and proposals, and writing requests for proposals.
Total	48 hrs (excluding assessment and final examination)
Basic Text	Courtland L. Bovee, John V. Thill, and MukeshChaturvedi (2011), Business Communication Today, 10th Edition, Pearson Education.
Reference Book	Lehman, C. M., Dufrene, D. D. and Sinha, M. (2011), BCOM - An Innovative Approach to Learning and Teaching Business Communication - A South-Asian Perspective. Cengage Learning, Delhi.
Evaluation	In-Semester evaluation 25%
Scheme	Practical 25%
	End-Semester evaluation 50%
	Total 100%
Practical	Demonstration on use of modern technology in communication.
	2. Demonstration of how to prepare effective PowerPoint slides and how to use the visuals.
	3. Demonstration of how to conduct meeting and prepare minutes.
	4. Demonstration of non-verbal signals and their use.
	5. Demonstration of business etiquettes.
	6. Demonstration of oral presentations.

Course Title	
	MATHEMATICS-I
Course Code Number	MAS 101
Credit Hours	3
Course Objective	
Main Objective	The objective of the course is to provide a sound mathematical foundation especially in non-calculus area to the participants.
Learning Unit	
Learning Unit One	1. Application of Equations and Inequalities
Net Contact Hours -7 hrs	Algebra Refresher (Including Elementary Set Theory), Liner, Quadratic Equations,
	Application of Equation, Linear Inequalities, Application of Inequalities, Absolute Value.
Learning Unit Two	2. Functions and Graphs
Net Contact Hours - 7 hrs	Functions, Special Functions, Combinations of Functions, Inverse Functions, Graphs in
	Rectangle Coordinates, Symmetry, Translations and Reflections.
Learning Unit Three	3. Lines, Parabolas, and Systems
Net Contact Hours - 8 hrs	Lines, Applications and Linear Functions, Quadratic Function, System of Linear
	Equations, Nonlinear Systems, Application of System of Equations.
Learning Unit Four	4. Exponential and Logarithmic Function
Net Contact Hours - 5 hrs	Exponential Functions, Logarithmic Functions, Properties of Logarithms, Logarithmic
	and Exponential Equations.
Learning Unit Five	5. Mathematics of Finance
Net Contact Hours - 6 hrs	Compound Interest, Present Value, Annuities, Amortization of Loans.
Learning Unit Six	6. Matrix Algebra
Net Contact Hours -10 hrs	Matrices, Matrix Addition and Scalar Multiplication, Matrix Multiplication, Solving
	Systems by Reducing Matrices, Inverses, Leontief's Input-Output Analysis.
Learning Unit Seven	7. Liner Programming
Net Contact Hours - 5 hrs	Linear Inequalities in Two Variables, Linear Programming for problems with two
	variables (graphical method).
Total Contact Hours	48 hrs (excluding assessment and final examination)
Basic Text	Ernest F. Haeussler, Jr., Richard S. Paul, and Richard Wood (2005), <i>Introductory</i>
	Mathematical Analysis, USA: Pearson Prentice Hall
Evaluation Scheme	In-Semester evaluation 50%
	End-Semester evaluation 50%
Undated Echminary 2017	Total 100%

Semester II

Course Title	
Course Title	FINANCIAL ACCOUNTING II
Course Code Number	ACC 202
Credit Hours:	3
Course Objective	
Main Objective	The objective of the course is to provide the students with the theoretical and practical
Main Objective	knowledge in financial accounting. The course also intends to develop understanding of
	accounting principles and make the students conversant with the relevant accounting
	standards.
Learning Unit	standards
Learning Unit One	1. Cash and Internal Control
Net Contact Hours -6 hrs	Cash and cash equivalents, Control over cash, Internal control, Bank reconciliation
Learning Unit Two	2. Investments and Receivables
Net Contact Hours - 8 hrs	Investments in highly Liquid Financial Instruments, Accounting for Investments in
	Stocks and Bonds, Accounts Receivables and Notes Receivables
Learning Unit Three	3. Inventories and Cost of Goods Sold
Net Contact Hours -6 hrs	The nature of Inventory, Income statement for a merchandiser, Inventory systems,
	Inventory costing methods, Valuing inventory at lower of cost or market, Methods
	for estimating inventory value, Analyzing the management of inventory.
Learning Unit Four	4. Operating Assets
Net Contact Hours -6 hrs	Property, Plant and Equipment; Natural Resources, Intangible Assets, Amortization of
	Intangible Assets.
Learning Unit Five	5. Current Liabilities, Contingencies and the Time Value of Money
Net Contact Hours – 5 hrs	Current Liabilities & Contingent Liabilities.
Learning Unit Six	6. Long-Term Liabilities
Net Contact Hours – 5 hrs	Bonds Payable, Liability for Leases, Long-term Liabilities and Statement of Cash Flows,
	Deferred Tax, Pensions.
Learning Unit Seven	7. Stockholders' Equity
Net Contact Hours – 6 hrs	Common Stock, Preferred Stock, Treasury Stock, Retirement of Stock, Distribution of
	Income to Shareholders, Statement of Stockholders' Equity, Comprehensive Income,
	Book Value per share, Stockholders' Equity and Statement of Cash Flows.
Learning Unit Eight	8. Financial Statement Analysis
Net Contact Hours – 6 hrs	Precautions in Statement Analysis, Analysis of Comparative and Common-size
	Statements, Liquidity Analysis and Management of Working Capital, Solvency Analysis,
	Profitability Analysis, Reporting and Analyzing other Income Statement Items,
	Understanding Annual Report of Company.
Total Contact Hours	48 hrs (excluding assessment and final examination)
Basic Text	
	Gary A. Porter and Curtis L. Norton (2007), Financial Accounting: The
	Impact on Decision Makers, 5th Edition, Thomson South-Western.
Other References	Anthony, Robert N. and Reece, James S (2004), <i>Accounting Principles</i> , 6 th Edition, USA:
	Richard D., Irwin Inc.
Evaluation Scheme	In-Semester evaluation 50%
	End-Semester evaluation 50%
	Total 100%

KATHMANDU UNIVERSITY SCHOOL OF MANAGEMENT BBA/BBIS

	BBA/ BBIS	
Course Title	MACROECONOMICS	
Course Code Number	ECO 210	
Credit Hours	3	
Course Objective		
Main Objective	The objective of the course is to provide exposure to the basic concepts, tools and	
	theories of macroeconomics with the intention of enabling the students in identifying	
	and analyzing fundamental national and international macroeconomic issues useful to	
	business management decision-making.	
Learning Unit		
Learning Unit One	1. Basic Concepts	
Net Contact Hours -4	Introduction; Basic Economic Problem/Issue: Resource Scarcity and Efficiency;	
hrs	Macroeconomics' objectives: Growth, Employment and Price stability; Opportunity	
	cost; Stocks	
	and Flows; Society's Technological Possibility; Economic Organizations: Market,	
	Command,	
	Mixed Economies (Market and Government); Black or Underground Economy;	
	Economic	
	Models; Equilibrium and Disequilibrium; Resources/ Inputs and Outputs/Value added.	
Learning Unit Two	2. Measuring National Economic Activity	
Net Contact Hours - 6	The Concept of National Accounts; Essence of Economic Flows: Sectors of the	
hrs	Economy: Household, Firm/Enterprise, Government, Financial, Foreign/External;	
	Circular Flow of Macroeconomic Activity/National Income: Flow-of-Product (Final	
	Goods) and Earnings or Cost/Expenditure Approaches; Gross Domestic Product (GDP)	
	and Gross National Product (GNP) and Capital Consumption/Depreciation; Nominal and	
	Real GDP, and GDP Deflator; Actual and Potential/Full Employment GDP/Output;	
	Disposable Income and Saving; National Income Aggregates: Components of GDP and	
	GNP.	
Learning Unit Three	3. Consumption and Investment	
Net Contact Hours - 5	3.1 Consumption	
hrs	Budgetary Expenditure Patterns; Consumption, Income and Saving; Consumption	
	Function; Savings Function; Marginal Propensity to Consume; Marginal Propensity to	
	Save; National Consumption Behavior; Determinants of Consumption; National	
	Consumption Function; Multiplier Model.	
	3.2 Investment	
	Constituents of Investment; Determinants of Investment; Investment Demand Curve;	
	Accelerator Principle.	
Learning Unit Four	4. Aggregate Demand and Supply	
Net Contact Hours - 5	Concepts of Aggregate Demand and Aggregate Supply, and their Schedules; Output and	
hrs	Employment Determination; Demand side (Level of aggregate demand) and Supply-side	
	(Productivity and production costs) Economics. Concept of Inflationary and	
	Deflationary Gap	
Learning Unit Five	5. Money and Banking	
Net Contact Hours - 6	Definition and Functions of Money; Demand for Money and the Quantity Theory of	
hrs	Money;	
	Banking System and the Economy; Credit Creation by Commercial Banks; Financial	
	Intermediaries (depository and non-depository institutions).	
Learning Unit Six	6. Monetary Policy along with Open Economy	
Net Contact Hours - 7	The Concept of Money Supply; (theories and application) Narrow and Broad Money	
hrs	Supplies;	
	Central Banking; Objectives and Instruments of Monetary Policy; Targeting Money	
	Supply; Managing Money Supply: use of instrument to manage money supply; Types of	
	Exchange Rates (including Nominal and Real Exchange Rates, Determinants, Net	
	Exports, and Balance of Payments.	
Learning Unit Seven	7. Inflation Unemployment and underemployment	
Net Contact Hours - 5	Concepts of Inflation, Unemployment and Underemployment; Concept of Consumer	
hrs	Price Index (CPI) and its calculation, Concept of Wholesale Price Index (WPI); Inflation	
	Targeting; Inflation and Unemployment Trade-off.	

Learning Unit Eight Net Contact Hours - 4 hrs	8. Business/Trade Cycle The Concept of the Business Cycle; Business Cycle Theories; Business Cycles and Business Decision making.
in s	Business Decision making.
Learning Unit Nine	9. Public Finance
Net Contact Hours - 6	Concept of Public Finance; Role of Government in the Economy; Government
hrs	Budgeting; Fiscal Policy: Objectives and Instruments; Taxation Policy and Investment
	Decisions; Fiscal – Monetary Mix; Deficit Financing; Government or Public Debt
	Management.
Total Contact Hours	48 hrs (excluding assessment and final examination)
Basic Text	Samulelson, P. A. & Nordhaus, W.D. (2010). Economics (19th ed.). New Delhi: Tata
	McGraw-Hill. (Indian Adptation by SudipChaudari and AnimdyaSen)
Other References	Lipsey, R. G. & Crystal, K. A. (2010). <i>Economics</i> (12th ed.). Noida: Oxford University
	Press.
	Mankiew, N. G. (2011). <i>Macroeconomics</i> , (6th Ed.). Worth Publisher.
Evaluation Scheme	In-Semester evaluation 50%
	End-Semester evaluation 50%
	Total 100%

Course Title	ENGLIGHT H
6 6 1 11 1	ENGLISH- II
Course Code Number	ENG 102
Credit Hours	3
Course Objective	
Main Objective	The course aims to widen the horizon of students by exposing them to different discourses of different genres and develop their analytical skills and ability to evaluate writings.
Learning Unit	
Learning Unit One	Unit A – Essays
Net Contact Hours-22	Philosophy
hrs.	Plato- The Allegory of the Cave, Karl Marx-The Communist Manifesto, Fredric Nietzsche- Apollonianism and Dionysianism, Albert Camus- The Myth of Sisyphus
	Psychology
	Sigmund Freud-Case 4: Katharina
	Science
	Albert Einstein- $E = MC^2$
	Environment
	Paul and Anne Enrlich-The Rivet Poppers
	Work and Class
T	James Curry-Speech of January 1840
Learning Unit Two Net Contact Hours-16 hrs.	Unit B – Fiction
ms.	Race Relations
	Jan Rabie- <i>Drought</i>
	Juli Rubic Brought
	Work and Class
	Gish Jen-His Own Society
	Gioli veli 1116 0 Wii boeleely
	Social Dimension of Class
	Gloria Naylor- Kiswana Browne
	Art and Class
	The Diamond as Big as the Ritz
	Class Conflict
	Michael Winerip- The Blue Collar Millionaire
	Wilchael Willerip- The Blue Contai Millionaire
	Individual and Society
	B.P. Koirala-A Tale
	ParashuPradhan-The Telegram on the Table
	Logic
	Max Schulman- Love is a Fallacy
	True Schaman Love is a Lanacy
	Entertainment
	Roald Dahl-The Hitch-Hiker
	Richard Connel-The Most Dangerous Game

Learning Unit Three	
Net Contact Hours-6	Unit C - Poetry
hrs.	Society and Politics
	Society and Politics
	L.P Devkota- <i>The Lunatic</i>
	Social Dimensions of Class
	Lawrence Kearney-K Mart
	Class Conflict
	David Ignatow-The Boss
	David Ighatow The Boss
	Art and Class
	Michael L. Johnson- Cowboy Poem
	Love
	W.B. Yeats- Leda and the Swan
Learning Unit Four	Trade Zona and the organ
Net Contact Hours-3hrs.	Unit D - Drama
	The Family
	Edward Albee- The Sandbox
Learning Unit Five	Unit – E: Song
Net Contact Hours-1hr.	Work and Class
	Merle Travis-Sixteen Tons
Text Book	Compilation from books
Total Contact Hours	48 hrs (excluding assessment and final examination)
Evaluation Scheme	In-Semester evaluation 50%
	End-Semester evaluation 50%
	Total 100%

Course Title	
	BUSINESS MANAGEMENT
Course Code Number	GEM 231
Credit Hours	Three (3)
Course Objective	This is an introductory course on management with focus on business context. The course familiarizes students with the fundamentals of management so that they can understand, analyze, and practice basic concepts, processes, functions, and skills of management as they start career in management. This course also prepares students for advance courses in functional management during the rest of their undergraduate study program in management.
Learning Unit	
Learning Unit One	1. Understanding management and managerial roles
Net contact hrs- 10 hrs	 Organization: concept, characteristics, types, and importance for business Management: concept, functions and process, basic principles, and importance for business Manager: concept, roles, and competencies; changing job of managers Evolution of management thoughts: classical, behavioral, quantitative, and contemporary approaches; comparative analysis and their applications in managing modern organizations Social responsibility of management Ethical behaviors of managers: determinants of ethical behaviors, encouraging ethical behaviors
Learning Unit Two	2. Managerial decision-making
Net contact hrs- 6 hrs	 2.1 Decision making as a management process: concept and importance 2.2 Types of decisions: programmed and non-programmed decisions; criteria for effective decisions; decision making conditions 2.3 Rational decision making process; other kinds of decision rationality: bounded rationality and decision heuristics (intuitive decision making) 2.4 Decision making styles
Learning Unit Three	3. Managerial planning
Net contact hrs- 6 hrs	 3.1 Planning as a managerial function: concept, importance; planning and performance 3.2 Goals and plans: types of goals and plans; setting goals; planning process and techniques 3.3 Planning under uncertainty: criticisms of planning
Learning Unit Four	4. Organizing function of management
Net contact hrs- 6 hrs	 4.1 Organizing as a managerial function: concept, importance; organizing principles and process 4.2 Design elements of organizational structure (specialization, departmentalization, chain of command, span of control, authority, formalization) 4.3 Models of organizational design: mechanistic and organic 4.4 Types of organizational structures: traditional and contemporary structures 4.5 Contingency factors for organizational design
Learning Unit Five	5. Managerial processes for effective performance
Net contact hrs-14 hrs	 5.1 Managerial communication: concept and functions of communication 5.2 Interpersonal communication: methods, making interpersonal communication effective 5.3 Organizational communication: types, direction and networks 5.4 Supervision – concepts, importance, types, processes and methods; effectiveness in supervision 5.5 Delegation- concepts, principles and techniques 5.6 Leadership as a managerial process: concept and importance; leadership styles
Learning Unit Six	6. Managerial control
Net contact hrs- 6 hrs	 6.1 Controlling as a management function: concept and importance; controlling for organizational performance 6.2 The control process 6.3 Tools for measuring organizational performance 6.4 Contemporary issues in control
Total contact hrs	48 hrs (excluding assessment and final examinations)
Basic Text	Robbins, S.P., Coutler, M. &Bohara, N. (2010). Management (10 th ed.) New Delhi: Prentice Hall.
Evaluation Scheme	In-semester evaluation 50 % End-semester evaluation 50 % Total 100 %

	MATHEMATICS-II
Course Title	
Course Code Number	MAS 102
Credit Hours	3
Course Objective	
Main Objective	The objective of the course is to provide the students with basic knowledge of calculus that is
	applicable in various areas of management.
Learning Unit	
Learning Unit One	1. Limits And Continuity
Net Contact Hours -6 hrs	Properties of Limits, Limits at infinity, Continuity, Locating Discontinuities.
Learning Unit Two	2. Differentiation
Net Contact Hours - 12 hrs	Derivative, Rules for Differentiation, Derivative as a Rate of Change, Differentiability and
	Continuity, Product and Quotient Rules, Chain Rule and Power Rule, Derivatives of
	Logarithmic Functions, Derivatives of Exponential Functions, Elasticity of Demand, Implicit
	Differentiation, Logarithmic Differentiation, Higher-Order Derivatives.
Learning Unit Three	3. Curve Sketching
Net Contact Hours - 8 hrs	Relative extrema, First derivative test, curve sketching using first derivative test, Absolute
	extrema on a Closed Interval, Concavity and inflection points, Second Derivative Test,
The section of the se	Asymptotes, Applied Maxima and Minima.
Learning Unit Four Net Contact Hours - 7 hrs	4. Integration
Net Contact Hours - / nrs	Indefinite Integral, Integration with Initial Conditions, More Integration Formulas,
	Techniques of Integration, Summation, Definite Integral, Fundamental Theorem of Integral Calculus, Area between Curves, Consumers' and Producers' Surplus.
Learning Unit Five	5. Methods and Applications of Integration
Net Contact Hours - 6 hrs	Integration by Parts, Integration by Partial Fraction, Differential Equations, Applications of
Net Contact Hours - o ms	Differential Equations.
Learning Unit Six	6. Multivariable Calculus
Net Contact Hours - 9 hrs	Functions of Several Variables, Partial Derivatives, Application of Partial Derivatives,
The Commet Hours of his	Implicit Partial Differentiation, Higher-order Partial Derivatives, Chain Rule, Maxima and
	Minima for Functions of Two Variables, Lagrange Multipliers, and Multiple Integrals.
Total Contact Hours	48 hrs (excluding assessment and final examination)
Basic Text	Haeussler, E. F., Richard S. P., & Wood R. J. (2010). <i>Introductory Mathematical Analysis</i>
	(13 th ed.), USA: Pearson Prentice Hall.
Evaluation Scheme	In-Semester evaluation 50%
	End-Semester evaluation 50%
	Total 100%

Semester III

KATHMANDU UNIVERSITY SCHOOL OF MANAGEMENT BBA/BBIS

Course Syllabus

Course Ti	tle	INFORMATION SYSTEMS TECHNOLOGY
Course Co	ode Number	COM 240
Credit Ho	urs	3
Course Ol	bjective	
Main Obj	ective	The objective of the course is to develop understanding on the basic concepts and applications of Information Technology in organizations.
Course Or	utcomes	After completion of all the learning units and the requirements of the course, students will be able to: • Develop understanding of information technology used in business; • Build knowledge about different computer hardware used in business; • Build the concept of different software used in business; • Build the concept of how organizational data is managed; • Develop understanding of how computer network works and how it is beneficial to business. • Develop understanding of emerging technology which produces organizational benefit. • Understand how information systems are prone to risk and how it can be safeguarded. • Develop hands on experience of basic IT application used in business.
Learning U	Init	
Learning		1. Information Technology and Business
	ct Hours -6	Business in the information age; Information systems; Organization structure and IT support; Evolution and types of information systems; IT for business, IT for individuals. Computers in past and present, computers for every need.
Learning Net Conta hrs	Unit Two act Hours – 16	2. IT Infrastructure
Learning Unit 2	2.1 Net Contact Hours – 2 hrs	2.1 Computer Hardware Hardware; Input/output - for business and for individuals, Processing- CPU, Memory, Storage-types of storage devices, Strategic hardware issues.
Learning Unit 2	2.2 Net Contact Hours – 4 hrs	2.2 Computer Software Software for business; Open source vs. Close source; Systems and utility software; Application software; Software issues; Programming languages; new trends in software, software for mobile devices, software on the web, utility programs.
Learning Unit 2	2.3 Net Contact Hours – 4 hrs	2.3 Database concept Basics of data arrangement and access; Traditional file environment; Databases: Modern approach; Database management systems, Logical data models; approaches to manage data.
Learning Unit 2	2.4 Net Contact Hours - 6 hrs	2.4 Telecommunication and Networks Telecommunications systems; Networks; Network communications software; data transmission characteristics, networking media, communication protocols, Network processing strategies; Telecommunications applications.

Learning Unit Three	3. Web and emerging technology
Net Contact Hours - 4	Internet and its evolution; Operation of the internet; World wide web; Internet;
	Intranets, extranet, web 2.0, cloud computing, green computing, virtual
hrs	
	computing,
Learning Unit Four	4. Computer security and privacy
Net Contact Hours - 6	Information security and control, Unauthorized Access and Unauthorized Use,
hrs	Protecting Against Unauthorized Access and Unauthorized Use, Computer
	Sabotage and protection, Cyberbullying, Cyberstalking, and Other Personal
	Safety Concerns,
Learning Unit Five	Practicum session for Application software for business.
Net Contact Hours - 16	1. Advance feature of Word Processor
hrs	2. Spreadsheet,
	3. PowerPoint,
	4. Database management system,
	5. Internet and web
Total Contact Hours	48 hrs (excluding assessment and final examination)
Basic Text	Morley, D., & Parker, C. S. (2014). Understanding Computers Today & Tomorrow
	<i>14th ed</i> . Cangage Learning.
Other References	1. Efraim Turban, R. Kelly Rainer, Jr. Richard E. Potter, Introduction to Information
	Technology,2005, John Wiley & Sons (Asia) Pte Ltd.
	2. Steven Alter (2001), <i>Information Systems: A Management Perspective</i> , 3 rd edition, Pearson
	Education Asia.
Evaluation Scheme	In-Semester evaluation 50% including lab work
	End-Semester evaluation 50%
	Total 100%

Course Title	COMPUTER PROGRAMMING
Course Code Number	COM 314
Credit Hours	3
Course Objective	
Main Objective	This course is meant for the students who major Information System (IS) in Bachelor of Business form Faculty of Management Kathmandu University. It introduces of basic concept of programming and particular of object oriented programming using JAVA. The course aims to enable the students to write simple Java applications also explorer the concept of problem solving skill using tools such as algorithm and flowchart.
Enabling objectives:	 After completing the course the students will be able to Understand and improve their lexical, syntactical and programming competence. Write, modify, compile, debug, and execute Java programs. Design and build programs using problem-solving techniques such as top-down approach Demonstrate usage of control structure, modularity, classes, I/O and the scope of the class members. Demonstrate adeptness of object oriented programming in developing solution to problems demonstrating usage of data abstraction, encapsulation and inheritance.
Learning Unit	
Learning Unit One Net Contact Hours -7 hrs	1. Introduction to Programming Language and Object Oriented Concepts Programming overview, Program Design (Algorithm, Flowcharts, Pseudocode), The Java Technology, Solving common compiler and interpreter problems; Overview of Object Oriented Paradigm: Object, Message, Class, Inheritance, Interface
Learning Unit Two Net Contact Hours – 11 hrs	2. Language Basics Variables, Data types, Operators, Expression, Statements, Blocks, Control statements (Sequencing structure Selecting structure and different between them, Practical Hands-on Working Examples using if, Block if, nested if, switch statements, Looping structure: Practical Hands-on Working Examples based on counter controlled repetition, sentinel controlled repetition, Differentiate between exit level and entry level loop. Nested loop: Practical Hands-on Working Examples.
Learning Unit Three Net Contact Hours - 4 hrs	3. Arrays Types, Operations, Searching and Sorting
Learning Unit Four Net Contact Hours – 12 hrs	4. Classes and Inheritance Creating Classes and Objects, Encapsulation, Managing Inheritance, Polymorphism, Creating and Implementing Nested and Inner Classes, Creating and Implementing Interfaces, Creating and Using Package.
Learning Unit Five Net Contact Hours - 5 hrs	5. Object Basics and Simple Data Objects Life Cycle of Object, Numbers, Characters and Strings, Buffered Reader input, String Tokenizer
Learning Unit Six Net Contact Hours - 8 hrs	6. Essential Java Classes Exceptions, Threads, Files

Learning Unit Seven	7. JAR Files
Learning Omt Seven	Using JAR files, Signing and Verifying JAR files, JAR-related APIsS
Net Contact Hours - 1 hrs	
	DECLARATIONS & OPERATORS
Learning Unit 8 Practical	 Declaring Primitives & Reference Variables Java Arrays, Multi-Dimensional Arrays Practical (Hands-on Working Examples) Using Operators Practical (Hands-on Working Examples)
	FLOW CONTROL
	 Conditional Statements Looping Statements Practical (Hands-on Working Examples) Branching Statements Practical (Hands-on Working Examples)
	CLASSES & METHODS
	 Declaring Classes Practical (Hands-on Working Examples) Defining Methods Use Static methods, JavaBeans Naming Practical (Hands-on Working Examples) Develop Constructors Practical (Hands-on Working Examples)
	OBJECT ORIENTED PROGRAMMING (OOP) CONCEPTS
	 Describe Encapsulation, Use Polymorphism & Inheritance Practical (Hands-on Working Examples) Develop Interfaces, Abstract Classes & Nested Classes Practical (Hands-on Working Examples) Method Overriding, Overloading & Constructor Overloading Practical (Hands-on Examples)
	PACKAGES
	 Defining and Importing packages Access and non-Access Specifiers Practical (Hands-on Working Examples) Explore java.lang package – Using String & Wrapper classes Practical (Hands-on Working Examples)
	EXCEPTION HANDLING
	 About Java Exception Handling & Exception Hierarchy Using try-catch Blocks Practical (Hands-on Working Examples) "throws" keyword, throwing an Exception & "finally" Statements Practical (Hands-on Working Examples)
	THREADS & NETWORKING • Introduction to Java Multithread Programming • Creating a Thread – Implementing Runnable & Extending Thread

	Practical (Hands on Working Eyamples)
	Practical (Hands-on Working Examples)
	Creating Multiple Threads
	I/O STREAMS
	An overview of the java.io package
	Byte Stream Classes – Byte Arrays, File I /O & Buffering
	Practical (Hands-on Working Examples)
	• Character Stream – Char Arrays, File I/O & Buffering
	Practical (Hands-on Working Examples)
	Serialization using the java.io package
	Practical (Hands-on Working Examples)
	Tructical (traines on Working Examples)
Total Contact Hours	48 hrs* (excluding assessment, Laboratory work and final examination)
Basic Text	1. Schildt, H. (20012). <i>The Complete Reference Java2</i> . Tata McGraw-Hill New
	Delhi India
	2. Campione, M., & Walrath, K. (2003). <i>The Java Tutorial</i> . Addison-Wesley.
Other References	1. Horstman, C., & Cornell, G. (n.d.). <i>Core Java Volume-I</i> . Prentice Hall.
	2. He grows C. O. Cessell, C. (e. 1). Consider Male and H. Dong'es Hell
	2. Horstman, C., & Cornell, G. (n.d.). <i>Core Java Volume-II</i> . Prentice Hall.
Evaluation Scheme	In-Semester evaluation 50%
Evaluation Scheme	End-Semester evaluation 50%
	Total 100%

Note:

- Above mentioned net contact hours are except assignment, exam and lab work. Some extra contact hours for practical parts need to be afforded.
- The thematic team members suggested near about 20 hours of practical classes at least.

Kathmandu University School of Management BBA/BBIS Course Syllabus

Course Title	STATISTICS I
Course Code Number	MAS 131
Credit Hours	3
Course Objective	
Main Objective	The objective of the course is to provide participants with a clear understanding of the basic statistical concepts, techniques, and tools on describing data, numerical measures, probability, probability distribution, sampling and sampling distribution, and index numbersand to enable them in using these techniques for analyzing business decision problems.
Enabling Objectives	After completion of all the learning units and the requirement of the course, students will be able to:
	Describeand present the data in different form of diagrams and tables.
	State, calculate and interpret the measures of central values and dispersions.
	Explain, calculate and interpret the basic probability problems.
	• Explain, calculate and interpret the problems of probability distribution – Binomial, Poisson and normal.
	 State and use of sampling in the sample survey and calculate sample size and its relations with standard error.
	Explain types of index number and calculate the index numbers.
Ti TIi-	
Learning Unit	1 Table Lade
Learning Unit One	1. Introduction Statistics and its subdivision. Statistics and Data. Arranging data using the Data Array and
Net Contact Hours -8 hrs	Statistics and its subdivision, Statistics and Data, Arranging data using the Data Array and Frequency Distribution, Constructing a Frequency Distribution, Graphing Frequency
	Distributions: Stem -and -Leaf Display, Histogram, Frequency Polygon, Ogives.
Learning Unit Two	2. Measures of central tendency and dispersion in frequency distribution
Net Contact Hours - 10 hrs	Summary Statistics, Arithmetic Mean, Weighted Mean, Geometric Mean, Median, Mode,
The conditions to my	Dispersion, Ranges, Average Deviation Measures, Standard Deviation, Relative Dispersion: Coefficient of Variation.
Learning Unit Three	3. Probability
Net Contact Hours - 10 hrs	Basic terminology in probability, Probabilities Rules, Probabilities under conditions of Statistical
	Independence, Probabilities under conditions of statistical dependence, Bayes' theorem.
Learning Unit Four	4. Probability distributions
Net Contact Hours - 8 hrs	Introduction to Probability Distributions, Random Variables, Use of Expected Value in decision
	making, Binomial Distribution, Poisson Distribution, Normal Distribution, choosing the correct
T	probability distribution.
Learning Unit Five Net Contact Hours - 6 hrs	5. Sampling and sampling distribution Introduction to Sampling and types of sampling, sample versus census survey, Sampling
Net Contact Hours - 6 hrs	Distributions, Central Limit Theorem, Relationship between Sample size and Standard error.
Learning Unit Six	6. Index Numbers
Net Contact Hours 6 hrs	Introduction, Un-weighted aggregates index, Weighted aggregates index: Laspeyers method, Paasche
The contact from 5 of m5	method, Fisher method, fixedweight aggregate method, and average of relative method- for price,
	quantity and value indices. Issues in constructing and using index numbers.
Total Contact Hours	48 hrs (excluding assessment and final examination)
Basic Text	Richard I. Levin and David S. Rubin (1997), <i>Statistics for Management</i> , 7 th Edition, New Delhi:
	Prentice Hall of India.
Reference Text	David M. Levine, Timothy C. Krehbiel, Mark L. Berenson, and P.K. Viswanathan ((2010), <i>Business</i>
	statistics A FIRST COURSE, 5th Edition, New Delhi: Prentice Hall of India.
Evaluation Scheme	In-Semester evaluation 50%
	End-Semester evaluation 50%
	Total 100%

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Course Title	parterior o ore
	PSYCHOLOGY
Course Code Number	PSY 141
Credit Hours	3
Course Objective	
Main Objective	The objective of the course is to enable the participants understand the basic processes and structures
	underlying human behavior as a basis for managing people in an organizational setting.
Learning Unit	
Learning Unit One	1. Conceptual and Methodological frameworks
Net Contact Hours -4.5 hrs	Understanding Psychology - Concepts and Development; Major areas or sub-fields of Psychology;
	Major perspectives of Psychology; Psychology and Scientific methods; Research methods in
	Psychology.
Learning Unit Two	2. Perception
Net Contact Hours -4.5 hrs	Concepts and Importance; Perceptual Organization; Constancies and Illusions; Key perceptual
	processes; Perception - Innate or Learned?; Extrasensory Perception.
Learning Unit Three	3. Learning
Net Contact Hours - 6 hrs	Concepts and Importance; Learning Theories; Behaviouristic Perspectives (Classical and Operant
	Conditioning), Cognitive perspectives Social/Observational learning perspectives, their applications.
Learning Unit Four	4. Memory
Net Contact Hours - 4.5 hrs	Concepts and Importance; Models of Human Memory, Types of memory, Forgetting, Memory
	Distortion and Memory Construction; Improving Memory.
Learning Unit Five	5. Cognition
Net Contact Hours - 6 hrs	Concepts and Importance; Thinking - Elements of thoughts; Reasoning, Decision making -
	Heuristics, Decision strategy, Escalation of commitment, Emotion and decision making, Naturalistic
	decision making; Problem solving - methods, factors affecting effective problem solving, Artificial
	intelligence.
Learning Unit Six	6. Motivation
Net Contact Hours - 4.5 hrs	Concepts and Importance; Motivational Theories - drive, arousal, expectancy, goal-setting, equity;
	Motivational sources - hunger, sex, aggression, achievement, intrinsic.
Learning Unit Seven	7. Emotion and Intelligence
Net Contact Hours - 6 hrs	Concepts and Importance; Nature of emotion; Biological basis of emotions; Expression of emotions;
	Emotion and cognition; Subjective well being; Theories of intelligence; Measuring intelligence; Role
T TATE OF THE STATE OF THE STAT	of heredity and environment; Emotional intelligence; Practical intelligence; Creativity.
Learning Unit Eight	8. Personality
Net Contact Hours - 6 hrs	Concepts and Importance; Personality Theories - Psychoanalytical, Humanistic, Trait, Social
T . TT '. BT'	Cognitive; Measuring Personality.
Learning Unit Nine	9. Social Thought and Behaviours Concepts and Importance Social Propositions (impression attribution attitudes projections) and
Net Contact Hours - 6 hrs	Concepts and Importance; Social Perceptions (impression, attribution, attitudes, prejudices) and
Total Contact House	Interactions (influences and relationships). 48 hrs (excluding assessment and final examination)
Total Contact Hours	Baron, Robert A. (2003), <i>Psychology</i> , 6 th Edition, India: Prentice Hall of India Pvt. Ltd.
Basic Text	, , , , , , , , , , , , , , , , , , , ,
Evaluation Scheme	In-Semester evaluation 50%
	End-Semester evaluation 50%
	Total 100%

Course Title	
	SOCIOLOGY
Course Code Number	SOS 121
Credit Hours	3
Course Objective	
Main Objective	The objective of the course is to familiarize students with the concepts of dealing with the society in relation to management. The course intends to enable participants to understand society, social system functioning, individual and institution interaction, and conflict management; individual perception about his or her role as a socioeconomic being, personality shaping as a member of a society, individual participation in the entire developmental process of a society.
Learning Unit	<u> </u>
Learning Unit One	1. Introduction of Sociology and Perspectives on Study of Sociology
Net Contact Hours - 8 hrs	Concept, Origin, Definition, Subject matters, Relationship with other subjects, Major three perspectives of Sociology: Functionalism, Conflict and Symbolic interactions
Learning Unit Two	2. Society and Individual
Net Contact Hours - 6 hrs	Society: Characteristics and elements of society, Types of society (Primitive, agrarian and industrial), Nature of society (based on relationship with human-social contract theory and organic theory), Relationship between society and individual (impact of society on human and vice versa), Concept of social system. Community: Concept, Elements and characteristics, Difference between rural and urban community, Difference between community and society.
	Social Group: Concept and definitions, Types of group (primary and secondary) and their characteristics. Institutions: Concept and definition, Types of institutions and their functions/needs, Class and caste system (advantages and disadvantages of caste system). Norms and Values: Concept, definition and characteristics.
Learning Unit Three	3. Culture and Society
Net Contact Hours - 6 hrs	Culture: Concept and definition, Nature and characteristics of culture, Changes in culture (Factors, acculturation, assimilation and enculturation), Cultural ethnocentrism and relativity, Norms and values. Socialization: Definition of socialization and stages, Agents of socialization, Socialization and personality development, Nature vs. Nurture, Freudian concept of socialization. Role and Status: Role strain and role conflict, Types of status (ascribed and achieved).
Learning Unit Four	4. Social Structure
Net Contact Hours - 11 hrs	Social Structure: Concept and definition, Bases and foundation of social structure, Social order and hierarchy. Social Stratification: Concept and definition, Caste, class and social mobility, life chance, Social stratification is universal, Stratification in rural and industrial society, Bases and factors of stratification, Theories of social stratification (Functionalism, Symbolic interactions, Conflict (FIC)).
	Social Institutions: Marriage (Concept and definition, Importance and functions, Types), Family (Concept and definition, Functions and importance, Variation in family structure in Nepal, Perspectives on the family (FIC). Education: Role of education in society. Religion and Morality: Concept and definition, Functions, Forms of religious organization. Politics: Nature of polities and political institutions, Politics, power and authority, Types political systems in modern societies. Economics: Concept, Types of economies.
Learning Unit Five	5. Social Change and Social Movement
Net Contact Hours - 8 hrs	Social change: Concept and definition of social change, Characteristics and nature of social change, Forces and factors of social change, Consequences of social change, Conflict and its causes. Modernization: Concept and definition, Characteristics of modernization, Factors of modernization. Industrialization: Concept and definition, Characteristics, Factors of industrialization. Urbanization: Concept and definition, Characteristics, Factors of urbanization.

	Social Movement: Concept and definition, Types of social movement, Causes of social movement.	
	Changing status of women in Nepal.	
Learning Unit Six	6. Social Processes	
Net Contact Hours - 3 hrs	Concept and characteristics of cooperation, accommodation and assimilation.	
Learning Unit Seven	7. Social Control	
Net Contact Hours - 6 hrs	Concept, objectives, need/importance, types, elements, agencies of social control.	
Total Contact Hours	48 hrs (excluding assessment and final examination)	
Basic Text	1. R. M. Maciver and Charls H. Page (1985), <i>Society: An Introductory Analysis</i> , Macmillan India	
	Ltd.	
	2. James W. Vander Zanden (1990), <i>The Social Experience</i> , New York: McGraw-Hill.	
	3. William Kornblum, Holt, Rinehart and Winston (1988), <i>Sociology in a Changing World</i> , New	
	York: The Dryden Press.	
	4. James M. Henslin (1993) <i>Sociology: A Down to Earth Approach</i> , Boston: Allyn and Bacon.	
	5. Rishikeshab Raj Regmi (), <i>The Essentials of Sociology</i> , Buddha Academic Publishers and	
	Distributors Pvt. Ltd, Kathmandu, Nepal.	
Evaluation Scheme	In-Semester evaluation 50%	
	End-Semester evaluation 50%	
	Total 100%	
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Semester IV

Kathmandu University School of Management Bachelor of Business Information Systems Course Syllabus

Course Title	DATA STRUCTURE AND ALGORITHMS
Course Code Number	COM 312
Credit Hours	3
Course Objective	
Main Objective	The objective of the course is to make the participants aware of the structures and algorithms used in object oriented programming languages. The course also aims to cover various aspects of data representation, their use in problem solving methodologies.
Learning Unit	
Learning Unit One	1. Introduction to Data Structure and Algorithms
Net Contact Hours - 3 hrs	History of Algorithms, Classical Examples of Algorithms: Greatest Common Factor, Square Root, Algorithms vs. Programs, Data Structures, and Abstract Data Types.
Learning Unit Two	2. Algorithms
Net Contact Hours - 3 hrs	Principles, Efficiency, Examples: Simple and Smart Power Algorithms, Complexity: Space and Time, Asymptotic Notation: Big Oh Notation, Omega, Theta and Little Oh Notations, Recursion. Example:
T	Simple and Smart Recursive Power Algorithms, Tower of Hanoi.
Learning Unit Three Net Contact Hours - 6 hrs	3. Array Data Structures Properties of Arrays and Subarrays, Insertion, Deletion, Searching: Linear and Binary Search,
	Merging, Sorting: Bubble, Selection, Insertion, Merge, Quicksort.
Learning Unit Four	4. Linked List Data Structures
Net Contact Hours - 6 hrs	Linked Lists: Singly-Linked and Doubly-Linked, Insertion, Deletion, Searching.
Learning Unit Five Net Contact Hours - 4 hrs	5. Abstract Data Types Data Types: Values, Operations, and Data Representation, Abstract Data Type: Values and Operations Only, Requirements, Contract, Implementation(S), Design of Abstract Data
	Types, String Abstract Data Types, Abstract Data Types in the Java Class Library.
Learning Unit Six	6. Stack ADTs
Net Contact Hours - 4 hrs	Stack Concepts, Stack Applications: Infix and Postfix Expressions, A Stack ADT: Requirements, Contract, Implementations of Stacks: Using Arrays, Linked Lists, Stacks in the Java Class
Learning Unit Cover	Library. 7. Queue ADTs
Learning Unit Seven Net Contact Hours - 4 hrs	Queue Concepts, Queue Applications, A Queue ADT: Requirements, Contract, Implementations of Queues: Using Arrays, Linked Lists, Queues in the Java Class Library.
Learning Unit Eight	8. Binary Tree Data Structures
Learning Cint Light	Binary Trees and Binary Search Trees, Searching, Insertion, Deletion; Traversal,
Net Contact Hours - 6 hrs	Implementation of
Learning Unit Nine	Sets Using Bsts. 9. Graph Algorithms
Net Contact Hours - 6 Hrs	Graph Algorithms Graphs: The Graph ADT; Data Structures for Graphs: Edge List Structure, Adjacency List Structure, Adjacency Map Structure, Adjacency Matrix Structure, Java Implementation; Graph Traversals: Depth - First Search, Breadth - First Search.
Learning Unit Ten Net Contact Hours - 6 hrs	10. Hash Table Data Structures Hash-table Principles, Closed-bucket and Open-bucket Hash Tables, Searching, Insertion

	Deletion, Hash-table Design, Implementations of Sets and Maps Using Hash Tables.		
Total contact Hours 48	48 hrs (excluding assessment, laboratory work and final examination)		
Basic Text	 David A. Watt, Deryck F. Brown (2001), Java Collections: An Introduction to Abstract Data Types, Data Structures and Algorithms, Wiley. Michael T. Goodrich, Roberto Tamassia, Michael H. Goldwasser (2014), Data Structures and Algorithms in Java,6th Edition, Wiley. 		
Other References	SartajSahni (2005), Data Structures Algorithms and Applications in JAVA, 2 nd Edition, University Press.		
Evaluation Scheme	In-Semester evaluation 50% End-Semester evaluation 50% Total 100%		

Course Title	MANACEDIAL EINANCE I			
Course Code	MANAGERIAL FINANCE-I FIN 202			
Credit hours				
Course Objective	The main objective of this course is to provide the students an understanding of and ability to use basic financial management concepts, tools, and techniques for making well reasoned financial decisions.			
Enabling objectives	 After completion of all the learning units and the requirements of the course, students will be able to: Describe and explain basic concepts of financial management decisions; Explain the financial market and Nepalese financial system; Analyze the financial statements using standard financial ratios of liquidity, activity, debt, profitability, and market value. Prepare loan amortization schedule by applying time value of money concepts; Apply the techniques to project financial statements for forecasting long-term financial needs; Estimate the value of bond and stock using different valuation models; Manage a firm's working capital efficiently. 			
Loovning Unit	- Manage a min 8 working capital efficiently.			
Learning Unit	Introduction to Managarial Finance			
Learning Unit One Net Contact Hours-4 hrs	Introduction to Managerial Finance Meaning and Nature of Managerial finance, Emerging role of financial manager, Financial management decisions, Goals of Financial Management: Profit maximization and Shareholders' wealth maximization goal, Organization of Financial management function.			
Learning Unit Two	Financial Environment: Financial Markets and Institutions			
Net Contact Hours 4-hrs	Financial environment, Financial markets: Money market and Capital market, Primary market and Secondary market, Financial institutions, Nepalese financial system.			
Learning Unit Three	Financial Analysis			
Net Contact Hours-8 hrs	Meaning of financial statements, Forms of financial statements: Income statement, Balance sheet, Statement of retained earnings, and Statement of cash flows, Notes to the financial statements, Methods of financial statement analysis: Horizontal analysis, Vertical analysis, Trend Analysis, and Ratio Analysis, Rationale of ratio analysis, Types of ratios: Liquidity or Short term solvency ratios, Activity or Turnover ratios, Debt or Leverage ratios, Profitability ratios, and			

	Market ratios, DuPont system of analysis, Uses and Limitations of		
	Ratio Analysis.		
Learning Unit Four	Time Value of Money		
Net Contact Hours-6 hrs	Concepts, Future value and compounding, Present value and		
	discounting, Annuities and Perpetuities, Loan types and Loan		
	amortization.		
Learning Unit Five	Financial Planning and Forecasting		
Net Contact Hours 8-hrs	Meaning and nature of financial plan, Break-even analysis, Sales		
	forecast, Financial statement forecasting, Percent of sales method:		
	Projected financial statement method, External financing and Growth		
	(additional funds needed), Percentage external fund requirement		
	(PEFR).		
Learning Unit Six	Bond and Stock Valuation		
Net Contact Hours-8 hrs	Meaning and Features of bond, Bond indenture, Types of bond, Bond		
	yield: Current yield, Yield to maturity (YTM), and Yield to call		
	(YTC), Bond valuation, Features of Common stock and Preferred		
	stock, Common stock valuation: Zero growth model, Constant		
T	growth model, and Variable growth model, Preferred stock valuation.		
Learning Unit Seven	Working Capital Management		
Net Contact Hours-10	Concepts, Working capital policies, Cash conversion cycle, Inventory		
hrs	management: Types of inventory, Inventory management technique:		
	Economic order quantity (EOQ) model, Receivable management:		
	Credit policy, Five C's system, Monitoring accounts receivable, Cash		
	management: Facets of cash management, Rationale for holding		
Total contact house	cash, Managing cash collections and disbursements.		
Total contact hours Evaluation Scheme	48 hrs (excluding assessment and final examination) In-Semester evaluation:50%		
Evaluation Scheme	End-Semester evaluation:50%		
Basic Test Book	Stephen A. Ross, Randolph W. Westerfield, and Bradford D. Jordon		
Dasic Test Dook	(2012). Fundamentals of Corporate Finance, 9 th Edition. New		
	Delhi: Tata McGraw-Hill Publishing Company.		
References	Richard A. Brealey and Stewart C. Myers (2012). <i>Fundamentals of</i>		
references	Corporate Finance, 10 th Edition. New Delhi: Tata McGraw-Hill		
	Publishing Company.		
	Gitman J. Lawrence (2007). <i>Principles of Managerial Finance</i> , 11 th		
	Edition. New Delhi: Dorling Kindersley (India) Private Limited		
	Eugene F. Brigham and Michael C. Ehrhardt (2012). <i>Financial</i>		
	Management: Theory and Practice, 12the Edition. New Delhi:		
	Cenange Learning India Private Ltd.		
	Pandey, I.M. (2010). Financial Management, 10 th Edition. New		
	Delhi: VikasPubvlishing House Pvt. Ltd.		
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G Wil	
Course Title	BUSINESS LAW
Course Code	GEM 230
Credit Hours	3
Course Objective	
Main Objective	The objective of the course is to provide participants with the understanding of business laws and legal environment for business in Nepal. The course intends to familiarize participants with the business organizations; their transactions and resources. The course also assists participants gain basic idea about different laws that govern formation, operations and liquidation of business organizations, particularly of a company, with special emphasis on company law and contract law.
Learning Unit	
Learning Unit One Net Contact Hours - 7 hrs	1. Introduction to Business Law Nature and Sources of law, Classification of Major Legal Systems of the world, Characteristics of Nepalese Legal System, Business law as a separate branch of law and its characteristics and sources.
Learning Unit Two	2. Business Transactions
Net Contact Hours -	2.1 Law of contract
10 hrs	Meaning of contract and its Elements, Offer and Acceptance, Void and Voidable contract, Consideration, Capacity to conclude a contract, Principle of Party Autonomy, Quasi-contracts, Performance of contracts, Discharge of contract, Termination of contract, Remedy for breach of contract, the Contract Act of Nepal, 2000. 2.2 Law of agency Meaning and Creation of Agency, Kinds of agents, Liabilities of agent and
	principal, Termination of agency.
Learning Unit Three Net Contact Hours - 20 hrs	3. Business Organizations Classification of business organizations in Public and Private Sectors, Concept of Natural and Juristic persons; Introduction to Private firm and Partnership firm; Meaning and Characteristics, Types and Essential elements of Partnership; Companies Meaning and Nature of company, its Benefits, Concept of Corporate Veil, Types of Companies, Incorporation of a company,
	Memorandum and Articles of Association, Prospectus, Shares and Debentures, Allotment and Transfer of shares, Organizational Structure of the company, Annual General Meeting, Board of Directors, Status and Powers of Managing Director, Liquidation and Deregistration of a Company; Insolvency; Meaning, Necessity and Procedures of Insolvency.
Learning Unit Four Net Contact Hours - 7 hrs	4. Business Resources Intellectual property; Industrial property – patent, design, trademark, copyright – concept and their protection under Nepalese laws.
Learning Unit Five Net Contact Hours - 4 hrs	5. Settlement of Disputes Judicial settlement of disputes - Court system in Nepal and jurisdiction of different courts; Alternative Dispute Resolution (ADR) and Arbitral Settlement of Disputes - Meaning of ADR and their benefits, Arbitration, Advantages and

	Disadvantages, Arbitral	award and its enforcement, Enforcement of foreign
	arbitral awards.	
Total Contact Hours	48 hrs (excluding assessm	ent and final examination)
References	1. Private Firm Registra	tion Act 2014
	2. Partnership Act 2020,	3. Contract Act 2056
	4. Patent Design and Tra	ndemark Act 2022
	5. Judicial Administration	on Act 2048
	6. Arbitration Act 2055,	7.
	7. Copyright Act 2059	
	8. Companies Act 2062	BS.
	9. Insolvency Act 2062	BS
Evaluation Scheme	In-Semester evaluation	50%
	End-Semester	50%
	evaluation Total	100%

KATHMANDU UNIVERSITY SCHOOL OF MANAGEMENT BBA/ BBIS Course Syllabus

Course Title	STATISTICS II
Course Code Number	MAS 132
Credit Hours	3
Course Objective	
Main Objective	The objective of the course is to provide participants with a clear understanding of the basic inferential statistical concepts and tools on estimation, hypothesis testing, relationship between variables using correlation and regression techniques, and forecasting modelsand to enable them in using the tools for analyzing business decision problems.
Enabling Objectives	 After completion of all the learning units and the requirement of the course, students will be able to: Explain, calculate and interpret the estimation of mean and proportion. State and setting the null and alternative hypothesis in terms of mean, and proportion and test it using data for one sample using statistical test: t-test, z-test. State and setting the null and alternative hypothesis in terms of mean and proportion and test it using data for two samples using statistical test: t-test and z-test. Explain, calculate, and interpret the chi-square test and one way ANOVA. Explain, calculate and interpret the relationship between and among variables using simple correlation and regression analysis. Interpret the SPSS output for regression model. Explain, calculate and analyze the time series data for forecasting.
Learning Unit	
Learning Unit One Net Contact Hours -5 hrs	1. Estimation Introduction, Point estimates, Interval estimates, Interval estimates and confidence intervals, Calculating interval estimates of the mean from large samples, Calculating interval estimates of the proportion from large samples, Interval estimates using the t-distribution, Determining the sample size in estimation.
Learning Unit Two	2. Testing Hypotheses: One Sample Tests
Net Contact Hours - 8 hrs	Introduction, concepts basic to hypothesis testing procedure, testing hypothesis, hypothesis testing of mean when the population standard deviation is known, measuring the power of a hypothesis test, hypothesis testing of proportion of large samples, hypothesis testing of means when the population standard deviation is not known.
Learning Unit Three Net Contact Hours - 6hrs	3. Testing Hypotheses: Two Sample Tests Hypothesis testing for differences between means and proportions, Tests for differences between means: Large sample sizes, Tests for differences between means: Small sample sizes, Testing differences between means with dependent samples, Tests for differences between proportions: Large sample sizes
Learning Unit Four Net Contact Hours - 7 hrs	4. Chi-Square and Analysis of Variance Introduction, Chi-square as a test of independence, Chi-square as a test of goodness of fit, Chi square as a test of single population variance. Analysis of variance, F-test as a test of two population variances.
Learning Unit Five	5. Simple regression and correlation
Net Contact Hours – 8 hrs	Introduction, correlation analysis, regression equation using least squares method, prediction using regression equation- interpolation versus extrapolation, measures of variation - computing the sum of squares, the coefficient of determination, standard error of the estimate, Inference about the population slope, correlation coefficients, and regression equation using t-test and F-test, confidence interval for the slope, estimation of mean values and prediction of individual values, and Limitations and errors, interpreting SPSS output for regression model.
Learning Unit Six	6. Multiple Regression
Net Contact Hours - 7 hrs	Introduction, multiple regression models, interpreting the regression coefficient, prediction using regression model, quadratic model, multiple regressions with dummy variables, Inference about the population slope, and regression equation by t-test and F-test, confidence interval for the slope, estimation of mean values and prediction of individual values, interpreting SPSS output for regression model
Learning Unit Seven	7. Time Series and Forecasting
Net Contact Hours - 7hrs	Introduction, Variations in time series, Trend analysis, Cyclic variation, Seasonal variation, Irregular
	, , , , , , , , , , , , , , , , , , , ,

	variation, Time series analysis in forecasting using trend projection method, moving average	
	method and simple exponential smoothing method. Accuracy measures of forecast values.	
Total Contact Hours	48 hrs (excluding assessment and final examination)	
Basic Text	Richard I. Levin and David S. Rubin (1997), <i>Statistics for Management</i> , 7 th Edition, New Delhi:	
	Prentice Hall of India.	
Reference Text	David M. Levine, Timothy C. Krehbiel, Mark L. Berenson, and P.K. Viswanathan ((2010), <i>Business</i>	
	statistics A FIRST COURSE, 5th Edition, New Delhi: Prentice Hall of India.	
Evaluation Scheme	In-Semester evaluation 50%	
	End-Semester evaluation 50%	
	Total 100%	

Course Title	
	POLITICAL SCIENCE
Course Code Number	SOS 131
Credit hours	Three (3)
Course Objective	
Main Objective	The key objective of this course is to introduce the basic concepts of politics and political science to students to enable them to understand the day-to-day dynamics of politics. This course intends to link the basic concepts of Political Science to Nepalese context.
Structure of the Course	course intends to fink the basic concepts of Fonded Science to Eveparese context.
Learning Unit One	1. Introduction
Net contact hours –3 hrs	Concept, meaning, nature, scope and importance of politics; Politics as the art of government, politics as public affairs, politics as compromise and consensus, and politics as power; approaches to the study of politics (philosophical, empirical, and scientific); study of politics as a scientific discipline.
Learning Unit Two	2. Government, Systems and Regimes
Net contact hours-4.5 hrs	Concepts of governments, systems and regimes; classification of political systems; importance of classifying political systems; traditional systems of classification (classical typologies, and 'three worlds' typology), and regimes of the modern world (western polyarchies, new democracies, East Asian regimes, Islamic regimes and military regimes).
Learning Unit Three	3. Democracy
Net contact hours-4.5 hrs	Concept of democracy Models of democracy (classical democracy, protective democracy, developmental democracy, people's democracy); democracy in practice: rival views (pluralist, elitist, corporatist, new right and Marxist).
Learning Unit Four	4. The State and Nation
Net contact hours -4.5 hrs	Concept and elements of the state; rival theories of the state (pluralist, capitalist, leviathan, patriarchal); the role of the state (minimal, developmental, socio-democratic, collectivized, totalitarian; 'hollow'); concept of the nation; nations as cultural communities, and nations as political communities.
Learning Unit Five	5. Political Culture, Communication and Legitimacy
Net contact hours-4.5 hrs	Concept of political culture; civic culture or ideological hegemony, legitimacy and political stability; and mass media and political communication.
Learning Unit Six	6. Political Parties and Party System
Net contact hours-4.5 hrs	Concept of political party; types of political party; functions of political parties (representation, elite formation and recruitment, goal formulation, interest articulation and aggregation, socialization and mobilization, and organization of government); party organization: location of power in the political party; party systems (one party, two party, dominant party, and multiparty); the decline of political parties: political parties in Nepal, their evolution, working and role.
Learning Unit Seven	7. Constitutions, the Law and Judiciaries
Net contact hours-4.5 hrs	Concept of constitution and constitutionalism; importance of constitution; classification of constitutions (written and unwritten, codified and un-codified, rigid and flexible, effective and nominal, monarchical and republican, unitary and federal, the purpose of a constitution (empowering states, establishing values and goals, providing government stability, protecting freedom, and legitimizing regimes). The Law Law, morality and politics,
	The Judiciary Concept of the judiciary: Are judges political?: Do judges make policy?: Composition, powers and functions of the Supreme Court of Nepal
	Nepalese constitutions Salient features of the Interim Constitution of Nepal, 2007.

Learning Unit Eight	8. Assemblies	
Net contact hours-4.5	Concept and importance of assemblies: parliamentary and presidential systems; functions of	
hrs	assemblies (legislation, representation, scrutiny and oversight, recruitment and training, and	
	legitimacy); structure of assemblies: one chamber or two chambers: committee systems:	
	performance of assemblies: a brief survey of the composition and functions of the Constituent	
	Assembly under the Interim Constitution of Nepal, 2007.	
Learning Unit Nine	9. Political Executives	
Net contact hours-4.5	Concept of the executive; organization of the executive; functions of political executives	
hrs	(ceremonial leadership, policy-making leadership, popular leadership, bureaucratic leadership,	
	crisis leadership); power structure in the presidential and parliamentary executive; the politics	
	of leadership; theories of leadership: styles of leadership; the role, powers and functions of the	
	Nepalese Prime minister.	
Learning Unit Ten	10. Bureaucracies	
Net contact hours - 4.5	Concept of bureaucracy; theories of bureaucracy (rational- administrative model, power-bloc	
hrs	model, bureaucratic, and oversupply model); role of bureaucracies: functions of bureaucracies;	
	organization of bureaucracies, bureaucratic power and need to control bureaucrats:	
T	Public administration in Nepal; and problems of Nepalese public administration.	
Learning Unit Eleven	11. Nepal and the World	
Net contact hours-4.5	Concept of foreign policy; foundations of Nepal's foreign Policy; Nepal's relations with India and China, Nepal and SAARC, and Nepal in the United Nations.	
hrs		
Total Contact Hours	48 hrs	
Text book	• Heywood, Andrew (2007).Politics. Third Edition. New York: Palgrave Macmillan.	
	Pradhan, Bishwa (1996). BehaviourOf Nepalese Foreign Policy. Kathmandu: Mrs. Durga	
	Devi Pradhan, 1996.	
	• <i>The Interim Constitution of Nepal</i> , 2063 B.S. [2007] (With amendments), Kathmandu:	
	UNDP, 2010.	
Reference Book	Ball, Alan R. and B. Guy Peters. <i>Modern Politics and Government</i> . Sixth Edition. London:	
	Macmillan. Latest Edition.	
	Hague, Rod, Martin Harrop and Shaun Breslin. Comparative Government And Politics.	
	London: Macmillan. Latest Edition.	
	Mahler, Gregory S. (2008). Comparative Politics: An Institutional and Cross-National	
	Approach, Fifth Edition. Englewood Cliffs, NJ: Prentice-Hall). (Rpt. New Delhi: Dorling	
T -1 -2 - 0 1	Kindersley (India), 2008).	
Evaluation Scheme	In-Semester evaluation 50%	
	End-Semester evaluation 50%	
	Total 100%	

Semester V

Course Title	DATABASE MANAGEMENT SYSTEMS
Course Code Number	COM 330
Credit Hours	3
Course Objective	
Main Objective	The course aims to develop thorough understanding of database; starting from the traditional data management to modern techniques of database management. The objective of the course is also to develop understanding on data-modeling, appropriate database design with normalization, queries for data access, transaction processing, and concurrency control and recovery techniques.
Learning Unit	
Learning Unit One	1. Introduction
Net Contact Hours -3 hrs	Overview of Manual Database and Flat-file Systems; Purpose of DBMS; Database Users and Administrators; DBMS Architecture, Schemas and Instances, Data Independence, Data Models.
Learning Unit Two	2. Data Modeling Using E-R Diagrams
Net Contact Hours - 6 hrs	Concept of Entity Sets, Relationships, Attributes; Keys - Candidate, Primary, Foreign; Entity-Relationship (E-R) Diagram; Weak Entity Sets, Reduction of E-R Schema to Tables.
Learning Unit Three	3. Relational Model
Net Contact Hours - 3 hrs	Introduction, Structure of Relational Model
Learning Unit Four	4. Structured Query Language, SQL
Net Contact Hours - 10 hrs	Form of a basic SQL Query, examples; Set Operations - UNION, INTERSECT, EXCEPT; Aggregate Operations using GROUP BY and HAVING Clauses; NULL Values, Logical Operators; Views; Database Modification; Querying in Multiple tables using joins; Data Definition Language, DDL
Learning Unit Five Net Contact Hours - 5 hrs	5. Integrity Constraints Domain Constraints; Referential Integrity
Learning Unit Six Net Contact Hours - 7 hrs	6. Normalization Un-normalized Forms and Decomposition; Definitions and Use of Functional Dependencies to get 1NF, 3NF and BCNF; Overview of Normalization using Multivalued Dependencies
Learning Unit Seven	7. Transaction Processing
Net Contact Hours - 5 hrs	Concept and State of Transaction; Desirable Properties of Transaction; Schedules, Serializability (Conflict and View) and Recoverability; Testing for Conflict Serializability
Learning Unit Eight	8. Concurrency Control Techniques
Net Contact Hours - 5 hrs	Lock-based Protocols; Timestamp-based Protocols; Validation-based Protocols; Multiversion Techniques; Deadlock Handling
Learning Unit Nine	9. Database Recovery Techniques
Net Contact Hours - 4 hrs	Recovery Concepts; Recovery Techniques based on Deferred and Immediate Update; Recovery with Concurrent Transactions; Database backup and Recovery from Catastrophic Failures.
Total Contact Hours	48 hrs (excluding assessment, lab hours, and final examination)
Basic Text	Elmasri and Navathe (2015), <i>Fundamentals of Database Systems</i> , 7 th Edition
Other References	Abraham Silberschatz, Henry Korth, and S Sudarshan (2010), <i>Database System Concepts</i> , 6 th Edition
Evaluation Scheme	In-Semester evaluation 50%
	End-Semester evaluation 50%
	Total 100%

Course Title	
	MANAGERIAL FINANCE-II
Course Code	FIN 203
Credit hours	3
Course Objective	The main objective of this course is to provide an understanding of basic concepts and the skills necessary to raise capital and manage financial assets of a firm. The course will further familiarize the students with the theories of capital structure and dividend policy relevant for making financial decisions.
Enabling objectives	After completion of all the learning units and the requirements of the course, students will be able to: - Diversify the firm's risk through the application of portfolio theory; - Compute the Weighted average cost of capital (WACC) and identify the factors affecting cost of capital; - Use the various techniques of appraising investment potentials; - Classify the different sources of short term financing; - Identify the various long-term sources of funds for a firm; - Explain the concept of leverage and describe the theories of capital structure; and - Discuss various dimensions of dividend policy.
Learning Unit	
Learning Unit One Net Contact Hours-10 hrs	Risk and Return Meaning of risk and return, Inflation and return, Expected return and variance, Risk and return in a portfolio context: Portfolio risk and return, Importance of covariance and correction, Optimum portfolio/Minimum variance portfolio, Risk diversification: Systematic and unsystematic risk, Capital Asset Pricing Model (CAPM).
Learning Unit Two Net Contact Hours-6 hrs	Cost of Capital Specific sources of capital, Weighted average cost of capital (WACC): Cost of equity, Cost of retained earnings, Cost of debt and preferred stock, Factors affecting firm's cost of capital.
Learning Unit Three Net Contact Hours-8hrs	Capital Budgeting Meaning and Nature of capital investment decisions, Capital budgeting process, Key motives for making capital expenditures, Project classifications: Independent projects, Dependent projects,, Mutually exclusive projects, Techniques of capital budgeting: Net present value (NPV), Payback period (PBP), Discounted payback period, Average accounting rate of return (AAR), Internal rate of return (IRR), Profitability Index (PI), Modified internal rate of return (MIRR), Ranking of mutually exclusive projects.

Learning Unit Four	Short-Term Financing Decisions
Net Contact Hours-4hrs	Meaning and nature of short term financing decisions, Alternative
	current asset policies, Advantages and disadvantages of short-term
	financing, Sources of short-term financing: Unsecured sources- accruals
	and trade credit, bank loan, and commercial paper, Secured sources-
	accounts receivable and Inventory financing.
Learning Unit Five	Long-Term Financing Decisions
Net Contact Hours-6 hrs	Sources of Long-term financing with their comparative advantages and
	disadvantages: Equity capital, Preference capital, Term loans,
	Debentures, Raising of long term finance-Venture capital, Initial Public
	Offering (IPO), Secondary public offer, Right issue, Private placements.
Learning Unit Six	Financial leverage and Capital Structure Policy
Net Contact Hours-8 hrs	Meaning and measures of financial leverage, Operating, Financial and
Tivet contact from 5 mg	total leverage, Factors affecting capital structure of a firm, Optimal
	capital structure, Theories of capital structure:Net Income(NI)
	Approach: Net Operating Income (NOI) Approach, Traditional
	Approach, and Modigliani and Miller (MM) Approach, Bankruptcy
	costs.
Learning Unit Seven	Dividend Policy
Net Contact Hours-6 hrs	Meaning and nature of dividend decision, Relevance and Irrelevance of
Titel Contact Hours o ms	dividend, Factors influencing dividend policy, Dividend stability, Stock
	dividend and Stock splits, Stock repurchase.
	7
Total contact hours	48 hrs (excluding assessment and final examination)
Evaluation Scheme	In-Semester evaluation:50%
D 1 T 1 D 1	End-Semester evaluation:50%
Basic Test Books	Stephen A. Ross, Randolph W. Westerfield, and Bradford D. Jordon
	(2012). Fundamentals of Corporate Finance, 9th Edition. New
	Delhi: Tata McGraw-Hill Publishing Company.
Deference	Dichard A Droplay and Staylort C Mayore (2012) Fundamentals of
References	Richard A. Brealey and Stewart C. Myers (2012). <i>Fundamentals of Corporate Finance</i> , 10 th Edition. New Delhi: Tata McGraw-Hill
	Publishing Company. Gitman J. Lawrence (2007). <i>Principles of Managerial Finance</i> , 11 th
	Edition. New Delhi: Dorling Kindersley (India) Private Limited.
	Eugene F. Brigham and Michael C. Ehrhardt (2012). Financial
	Management: Theory and Practice, 12the Edition. New Delhi:
	Cenange Learning India Private Ltd. Panday, LM, (2010), Financial Management, 10 th Edition, New Dolbit.
	Pandey, I.M. (2010). Financial Management, 10 th Edition. New Delhi:
	VikasPubvlishing House Pvt. Ltd.

Course Title	ORGANIZATIONAL BEHAVIOR	
Course Code Number	HRM 320	
Credit Hours	3	
Course Objective	1.2	
Main Objective	The objective of the course is to provide basic essentials, concepts and applications of	
	organizational behavior so as to enable the participants explain, predict and control human	
	behavior at work and prepare them in pursuing advanced management courses.	
Learning Unit		
Learning Unit One	1. Introduction to Organizational Behavior	
Net Contact Hours -3	Meaning of OB; Objectives of Systematic Study of OB; Primary Disciplines Contributing to OB;	
hrs	Challenges and Opportunity for OB; Models of Organizational Behavior.	
Learning Unit Two	2. The Individual in the Organization	
Net Contact Hours – 18	2.1 Key Variables Affecting Individual Behavior	
hrs	Biographical Characteristics; Ability; Learning; Perception and Individual Decision	
	Making; Personalityand Values, Attitudes and Job Satisfaction; Implications of individual	
	Behavior in Performance and Satisfaction.	
	2.2 Motivation Concepts and Applications	
	Basic motivation process; Early theories of motivation; Contemporary theories of	
	motivation; Application of Motivational Concepts: Employee involvement programs, Using	
Y . YY	rewards to motivate employees, Motivating by Job Design.	
Learning Unit Three	2. Comment of the Original and an	
Net Contact Hours - 15	3. Groups in the Organization	
hrs	3.1 Understanding Groups and Teams	
	Basic group concepts and classification; Stages of group development; Group Decision	
	Making; Team versus groups; Types of teams; Developing and managing effective teams;	
	Turning individuals into team players. 3.2 Communication	
	Meaning and functions of communication; The communication process; Methods of	
	communicating; Communication networks; Barriers to effective communication; Cross-	
	cultural communication.	
	3.3 Leadership	
	Concepts of leadership; Managers versus leaders; Leadership traits and skills; Leadership	
	behavioral-tasks vs. people orientation; Charismatic leadership, Situational theory of	
	leadership: Transactional and Transformational leadership behaviors.	
	3.4 Power and Influence	
	Concepts of power and influence; Bases and sources of power; Dependency: The key to	
	power; Influencing tactics and outcomes.	
	3.5 Stress and conflict management	
	Concepts of stress and conflict; Intention and outcomes of conflict; Consequences of stress;	
T	Managing stress and conflict.	
Learning Unit Four	1 The Overviration System	
Net Contact Hours - 12 hrs	4. The Organization System	
III'S	4.1 Foundations of Organization Structure Magning of structure Key elements of the agentization structure	
	Meaning of structure; Key elements of the organization structure. 4.2 Organization Design	
	Common organizational design: The simple structure, The bureaucracy, The matrix	
	structure, The contingency variables affecting organization design; New options in	
	organization design: The team-based structures, The virtual organization, The boundryless	
	organization, Organization structure and employee behavior.	
	4.3 Organizational Culture	
	Defining organizational culture, Functions of culture; Creating and sustaining culture, How	
	employees learn culture.	

	4.4 Organizational Change and Development Meaning of change, Forces for change; Resistance to change; Approaches to managing change: Changing structure, Changing technology, Changing people; Managing change through organizational development; Contemporary issues in organizational change: Stimulating innovation, Changing organizational culture.	
Total Contact Hours	48 hrs (excluding assessment and final examination)	
Basic Text	Robbins, S. P., Judge, T. A. (2012). <i>Organizational behavior</i> (13 ^h ed.). New Delhi: PHL Learning.	
Other References	Pareek, U. (2007). <i>Understanding of Organization Behavior</i> (2 nd ed.). New Delhi: Oxford University	
	Press	
Evaluation Scheme	In-Semester evaluation 50%	
	End-Semester evaluation 50%	
	Total 100%	

KATHMANDU UNIVERSITY SCHOOL OF MANAGEMENT BBA/BBIS

Course Syllabus

Course Title	Quantitative Techniques
Course Code Number	MAS 103
Credit Hours	3
Main Objective	The objective of the course is to provide the students with the concepts and skills to apply the quantitative tools and techniques in decision-making.
Enabling Objectives	 After studying this course students will have a solid foundation in quantitative methods and management science. Each learning unit will have some managerial problems to provide motivation for learning the techniques that can be used to address these problems. Furthermore, this course also aims to: Provide a basic understanding of the value and use of quantitative methods in administrative and operational problem solving and decision-making. Develop an understanding of a variety of quantitative techniques applicable to a wide range of business situations. Recognize particular techniques and their applications so as to be able to apply these techniques in problem solving for management decision making.
Learning Unit	Contents
Learning Unit One Net Contact Hours - 3 Hours Learning Unit Two Net Contact Hours - 7.5 Hours	 Introduction to Quantitative analysis: Introduction to the quantitative analysis approach Modeling in the real world Develop a quantitative analysis model The Role of Computers and Spreadsheet Models in the Quantitative Analysis Approach Possible Problems in the Quantitative Analysis Approach Decision Analysis: Introduction and steps in Decision Making Types of decision making Environments Decision making under uncertainty: Optimistic, pessimistic, criterion of Realism, equally likely, mimimax regret
Learning Unit Three	 Decision Making Under risk: Expected monetary value, expected value of perfect information, expected opportunity loss, sensitivity analysis Decision trees Bayesian analysis Utility Theory, Measuring Utility and constructing a utility curve, Utility as a decision-making criterion.
Learning Unit Three Net Contact Hours – 6 Hours	Game theory: Language of Games The Minimax Criterion Pure Strategy Games Mixed Strategy Games Dominance.
Learning Unit Four Net Contact Hours- 11.5 Hours	 Linear Programming: Graphical and Simplex methods Formulating LP problem and its graphical solution Special cases of LP problem

Learning Unit Five Net Contact Hours – 7.5 Hours	 Set Up the Initial Simplex Solution Converting the Constraints to Equations Simplex Solution Procedures and interpretation of each Simplex Tableau Solving Maximization Problems Surplus and Artificial Variables Solving Minimization Problems, Special Cases: Infeasibility, Unbounded Solutions, Degeneracy, More than One Optimal Solution Concept of Sensitivity Analysis from Simplex Tableau Dual Formulation Procedures (not dual solution). Transportation and assignment: Structure LP problems for the transportation and assignment models (only equation formulation) Use the northwest corner and stepping-stone methods Solve facility location and other application problems with transportation models Solve assignment problems with the Hungarian (Matrix reduction) method The Transportation Problem The Assignment Problem the Transshipment Problem, The Transportation Algorithm Special Situations with the Transportation Algorithm Facility Location Analysis Assignment Algorithm Special Situations with the Assignment Algorithm.
Learning Unit Six Net Contact Hours	Network Models: • Minimal-Spanning Tree Problem
-4.5 Hours	Maximal-Flow ProblemShortest-Route Problem
Learning Unit Seven Net Contact Hours -9 Hour Total Contact Hours	 Project Management: Understand how to plan, monitor, and control projects with the use of PERT and CPM Determine earliest start, earliest finish, latest start, latest finish, and slack times for each activity, along with the total project completion time PERT/CPM PERT/Cost Project Crashing Reduce total project time at the least total cost by crashing the network using manual or linear, programming techniques (only equation formulation)
Basic Text	48 Hours (excluding assessment and final examination) Render, Q., Ralf, M., Michael E. H.& Badri, T.N. (2009). Quantitative analysis
Dasic Text	for management. (11 th ed.), New Delhi: Pearson.
Evaluation Scheme	In-Semester evaluation - 50%; End - Semester evaluation - 50%

Course Title			
Course Title	LOCIC		
Carrier Carla Narrahan	LOGIC		
Course Code Number	PSY 370		
Credit Hours	3		
Course Objective	Course Objective		
Main Objective	The objective of the course is to develop participants' ability and skills in logical reasoning by familiarizing them with the principles and methods of correct reasoning. The course also intends to enable the participants to test and evaluate good/ bad arguments, and reach to defensible		
	conclusions.		
Learning Unit	Concretionori		
Learning Unit One	1. Basic Logical Concepts		
Net Contact Hours -6 hrs	Introduction, Propositions and Sentences, Arguments, Premises, and Conclusions, Analyzing		
1100 0011000 1100115 0 1115	Arguments, Recognizing Arguments, Arguments and Explanations, Deduction and Validity,		
	Induction and Probability, Validity and Truth, Complex Argumentative Passages, Reasoning.		
Learning Unit Two	2. The Uses of Language		
Net Contact Hours - 5 hrs	Basic Functions of Language, Discourse Serving Multiple Functions, The Forms of		
	Discourse, Emotive Words, Kinds of Agreement and Disagreement.		
Learning Unit Three	3. Definition		
Net Contact Hours - 5 hrs	Disputes, Verbal Disputes, and Definitions, Kinds of Definition and the Resolution of		
	Disputes, Extension and Intension, Extensional and Intentional Definitions.		
Learning Unit Four	4. Fallacies		
Net Contact Hours - 4 hrs	Introduction, Fallacies of Relevance, Fallacies of Presumption, Fallacies of Ambiguity.		
Learning Unit Five	5. Deduction		
Net Contact Hours - 14 hrs	Theory of Deduction, Categorical Propositions and Classes, Quality, Quantity, and Distribution, Traditional Square of Opposition, Categorical Syllogisms, Formal Nature of Syllogistic Argument, Venn Diagram Technique for Testing Syllogisms, Syllogistic Rules and Syllogistic Fallacies, Syllogistic Arguments in Ordinary Language (Syllogistic Arguments in Ordinary Language, Reducing the Number of Terms and Translating Categorical Propositions into Standard Form). Symbolic Language of Modern Logis, Symbols for Conjunction		
	into Standard Form), Symbolic Language of Modern Logic, Symbols for Conjunction, Negation, and Disjunction, Conditional Statements and Material Implication, Argument Forms and Arguments, Statement Forms and Material Equivalence, Logical Equivalence, Methods of Deduction (Formal proof of validity and Proof of invalidity), Proving Validity and Invalidity using Quantification Theory.		
Learning Unit Six	6. Induction		
Net Contact Hours - 8hrs	Argument by Analogy, Appraising Analogical Arguments, Refutation by Logical Analogy,		
	Casual Connection: Cause and Effect, Mill's Methods, Critique of Mill's Methods.		
Learning Unit Seven	7. Science and Hypothesis		
Net Contact Hours - 6 hrs	Value of Science, Explanations: Scientific and Unscientific, Evaluating Scientific		
	Explanations, Stages of Scientific Investigation, Pattern of Scientific Investigation, Crucial		
Total Contact House	Experiments and Ad Hoc Hypotheses.		
Total Contact Hours Racia Toxt	48 hrs (excluding assessment and final examination) Irving M. Copi and Carl Cohen (2004), <i>Introduction to Logic</i> , 13 th Edition, New Delhi: Prentice		
Basic Text	Hall of India Private Limited.		
Evaluation Scheme	In-Semester evaluation 50%		
	End-Semester evaluation 50%		
	Total 100%		

Semester VI

Course Syllabus

Course Title	SYSTEM ANALYSIS AND DESIGN
Course Code Number	COM 321
Credit Hours	3
	<u> </u>
Course Objective Main Objective	The objective of the course is to develop understanding on the functions and methods of systems development from theoretical and applied perspective. The course aims to develop understanding on System Development Life Cycle, its methodologies and various structured approaches to the system development process and its tools, and techniques. The course also intends to introduce the concepts of business information system analysis and design including the framework for information systems architecture,
	, feasibility analysis, requirement discovery, data and process modeling, system construction and implementation, operation and support.
Learning Unit	
Learning Unit One Net Contact Hours -4 hrs	Players in the System Game Importance of System Analysis & Design, Information Workers, Modern System Analyst, Modern Business Trends and Implications, Preparing for Career as System Analyst
Learning Unit Two Net Contact Hours - 5 hrs	2. Information System Building Blocks Information Systems, Framework for Information Systems Architecture, Data Building Blocks Process Building Blocks, Interface Building Blocks.
Learning Unit Three Net Contact Hours - 6 hrs	3. Information Systems Development Process of Systems Development, System Development Methodology, Alternate Routes and Methods, Automated Tools and Technology.
Learning Unit Four Net Contact Hours - 4 hrs	4. Project Management What is Project Management?, Project Management Life Cycle.
Learning Unit Five Net Contact Hours - 5 hrs	5. Feasibility Analysis and the System Proposal Feasibility Analysis and System Proposal, Four Tests of Feasibility, Cost-Benefit Analysis Techniques, Feasibility Analysis of Candidate Systems, System Proposal.
Learning Unit Six Net Contact Hours - 5 hrs	6. Requirement Discovery Introduction to Requirement Discovery, Process of Requirement Discovery, Requirement Discovery Methods, Documenting Requirements Methods.
Learning Unit Seven Net Contact Hours - 6 hrs	7. Data Modeling and Analysis Introduction to Systems Modeling, Systems concepts for Data Modeling, Process of Logical Data Modeling, How to construct Data Models, Analyzing Data Model, Mapping Data Requirement to Locations, DFD, ERD.
Learning Unit Eight Net Contact Hours - 6 hrs	8. Process Modeling and Analysis Introduction to Systems Modeling, Systems Concepts for Process Modeling, Process of Logical Process Modeling, How to construct Process Models, Synchronizing of System Models.
Learning Unit Nine Net Contact Hours - 4 hrs	9. System Constructions and Implementation What is System Construction and Implementation?, Implementation Phase.
Learning Unit Ten Net Contact Hours - 3 hrs	10. System Operations and Support Context of Systems Operation and Support, System Maintenance, System Recovery, Technical Support, System Obsolescence, System Enhancement.
Total Contact Hours	48 hrs (excluding assessment and final examination)
Basic Text	 Jeffrey L. Whitten and Lonnie D. Bentley (2001), <i>Systems Analysis and Design Methods</i>, 7th Edition, Tata McGraw-Hill Edition. CASE tools for lab work
Evaluation Scheme	In-Semester evaluation 50% End-Semester evaluation 50% Total 100%

Course Syllabus

CourseTitle	CourseTitle BUSINESSDATACOMMUNICATIONS		
Course Code	Number	COM334	
CreditHours	3		
		Theory andPractical	
CourseObjec	ctive		
MainObjecti	The objective of the course is to develop understanding about data commun		
LearningUni	it		
Learning Un		1. Introduction Information and Communication, Data Communications and Networking forToday'sEnterprise, Convergence and Unified Communications, The Nature ofBusinessInformation Requirements, Distributed Data Processing, The Internet andDistributedApplications, Networks, The Transmission of Information, ManagementIssues,Standards.	
Learning UnitTwo Net Contact Hours - 4hrs		2. BusinessInformationandDistributedDataProcessing Audio,Data,Image,Video,PerformanceMeasures,CentralizedVersusDistributedDataPro cessing, Forms of Distributed Data Processing, Distributed Data,NetworkingImplicationofDDP,BigDataInfrastructureConsideration.	
Learning Un	itThree Hours - 12hrs	3. TheInternetandDistributedApplications	
Learning Unit3	3.1 NetContact Hours - 3hrs	3.1 InternetHistoryandArchitecture Internet History, Internet Architecture, Internet Domains, The Structure of TheInternet,InternetAccessTechnologies,TheFutureofTheInternet.	
Learning Unit3	3.2 NetContact Hours - 3hrs	3.2 TCP / IP andOSI ASimpleProtocolArchitecture, The TCP / IP ProtocolArchitecture, Internetworking, TCP and IP details, The OSI ProtocolArchitecture.	
Learning Unit3	3.3 NetContact Hours - 3hrs	3.3 Distributed Applications Electronic Mail: SMTP and MIME, Web Access and HTTP, Internet Telephony and SIP, Electronic DataInterchange, Telnet, Instant Messaging, Videoconferencing.	
Learning Unit3	3.4 NetContact Hours - 3hrs	3.4 ClientServer,IntranetandCloudComputing The Growth of Client / Server Computing, Client / Server Applications,Middleware,Intranets,Extranets,CloudComputinganditsImportance.	
Learning UnitFour Net Contact Hours - 8hrs		4. Data Communications	
Learning Unit4	4.1 NetContact Hours - 3hrs	4.1 DataTransmission Signals for Conveying Information, Transmission Impairments and Channelcapacity,Electromagnetic Signals, Analog Signals, Digital Signals, Guided Media,UnguidedMedia.	

Learning Unit4	4.2 NetContactH ours - 3hrs	4.2 TransmissionMedia Twisted Pair Cable, Coaxial Cable, Fiber Optic Cable, Microwave, Satellite,OpticalFiberVersusSatelliteCommunication,Radio,Infrared.
Learning Unit4	4.3 NetContactH ours - 2hrs	4.3 DataCommunicationFundamentals Analog and Digital Data Communications, Data Encoding Techniques,AsynchronousandSynchronousTransmission,ErrorDetection.
Learning Un Net Contact l		5. Networks
Learning Unit5	5.1 NetContactH ours - 3hrs	5.1 LocalAreaNetworkTechnology Background, LAN Configuration, Topologies and Transmission Media, LAN Protocoland Architecture, Bridges, Hub and Switches, Wireless LAN Overview, IEEE802.11WirelessLANStandards,Bluetooth.
Learning Unit5	5.2 NetContactH ours - 3hrs	5.2 WideAreaNetworkTechnology Cellular Wireless Networks, Third Generation Wireless Communication,FourthGeneration Wireless Communications, Satellite Communications, VPNBasicArchitecture andTypes.
Learning UnitSix Net Contact Hours - 6hrs		6. ManagementIssues
Learning Unit6	6.1 NetContactH ours - 4hrs	6.1 ComputerandNetworkSecurityThreats Computer Security Concepts, Threats, Security Requirements and Attacks,Intruders,Malicious Software Overview, Message Authentication and Hash Function, PublicKeyEncryption and Digital Signature, Viruses, Worms, Bots and Spam,Keyloggers,Phishing,Spyware,ComputerSecurityTrends.
Learning Unit6	6.2 NetContactH ours - 2hrs	6.2 ComputerandNetworkSecurityTechniques Virtual Private Networks and IPSec, Wi-Fi Protected Access, IntrusionDetection,Firewalls,MalwareDefense.
Learning UnitSeven Net Contact Hours - 8hrs		7. PracticumSession 1. Cabling andTesting. 2. BasicNetworkCommands. 3. ADSL/DSLRouterConfiguration. 4. HandlingFTP. 5. DemonstrationofWebServer. Note:QuestionsfromthisunitwillnotbeaskedinWrittenEndSemesterExam.
Total Contact Hours		48hrs(ExcludingAssessmentandFinalExamination)
BasicText		 WilliamStallings (2005), Business Data Communications, 5thEdition, PearsonEducation. William Stallings (2007), Data and Computer Communications, 8thEdition, PearsonEducation.
OtherReferences		 Jerry Fitzgerald, Alan Dennis, Alexandra Durcikova (2012), Business Data CommunicationsandNetworking,11thEdition,Wiley. Douglas E.Comer (2009), Computer Networks and Internet, 5thEdition, PearsonEducation.

EvaluationScheme	In-Semesterevaluation	50%
	IncludingLabWorkEnd-Semes	er evaluation 50%
	Total	100%

Course Title	HIIMAN DESCHIPCE MANACEMENT
Course Title	HUMAN RESOURCE MANAGEMENT
Course Code Number	HRM 201
Credit Hours	3
Course Objective	
Main Objective	The objective of the course is to provide participants with the basic concepts and techniques of
T	human resource management.
Learning Unit	4.0 1.61.7111
Learning Unit One	1. Overview of the Field
Net Contact Hours -3 hrs	Concept and importance of Human Resource Management; Line and staff aspects of HRM;
- · · · · · · · · · · · · · · · · · · ·	Contemporary environmental context of HRM; Changing Roles of HRM.
Learning Unit Two	2. Personnel Planning and Recruitment
Net Contact Hours - 6 hrs	Forecasting and planning of workforce requirements; Analysis of jobs and preparation of job
	descriptions and specifications; Recruitment: concept, process and sources/ methods;
T . TT *- (TOT)	Preparation and use of application blanks.
Learning Unit Three	3. Employee Selection
Net Contact Hours - 6 hrs	Selection: concept and process; Issues in employee selection; Uses and procedures of
	major selection tests and methods: references, paper and pencil tests, psychometric
Tanada z Hait Fann	tests, work sample test, interviews.
Learning Unit Four	4. Employee Training and Development
Net Contact Hours - 6 hrs	Concept and importance of employee training and development; Training and development process – need assessment, instructional design, delivery, and evaluation; Various training
	and development methods: orientation training, on the job training, off the job training;
Languing Unit Five	Specific training techniques. 5. Performance Management and Appraisal
Learning Unit Five Net Contact Hours – 6 hrs	Concept of performance management; Performance goal setting; Performance appraisal:
Net Contact Hours – 6 ms	concept, purposes, importance, and responsibility; Basic appraisal methods; Appraisal
	feedback interviews; Making appraisals effective.
Learning Unit Six	6. Employee Compensation
Net Contact Hours - 6 hrs	Concept and types of employee compensation; Qualities and determinants of employee
1vet Contact Hours - o ms	compensation; Process of establishing pay rates; Incentives Plans; Employee benefits.
Learning Unit Seven	7. Labor Relations and Collective Bargaining
Net Contact Hours – 6 hrs	The Labor Movement – global and Nepali contexts; Labor <i>Union related laws in Nepal</i> ;
1100 00111101115 0 1115	Collective bargaining process.
Learning Unit Eight	8. Ethics and Fair Treatment in Human Resource Management
Net Contact Hours - 6 hrs	Concept and importance of workplace ethics and fair treatment; Factors affecting ethical
	behaviors at workplace; Role of HRM in fair treatment and workplace ethics; Employee
	discipline and privacy; Managing dismissal.
Learning Unit Nine	9. Employee Safety and Health
Net Contact Hours - 3hrs	Employee safety and health: concept and regulatory framework; Workplace accidents: causes
	and prevention; Employee health: problems and remedies.
Total Contact Hours	48 hrs (excluding assessment and final examination)
Basic Text	Dessler, Gary (2006). A framework for human resource management (4 th Ed.). New Delhi:
	Pearson.
Other References	
	Dessler, G. & Varkkey, B.(2011). <i>Human resource management, (12thed.)</i> New Delhi: Prentice-Ha
Evaluation Scheme	In-Semester evaluation 50%
	End-Semester evaluation 50%
	Total 100%

Course Objective Main Objective Main Objective Main Objective Main Objective The objective of the course is to introduce the students the basic concepts, tools and techniques in managing operations functions of manufacturing and service organizations. Learning Unit One Net Contact Hours - 3 hrs Course Objective 1. Operations and Productivity Operations management and its functions, Operations in the service sector, Productivity challenge; productivity massurement, productivity variables, productivity and the service sector, Competitive advantage through operations: competing on differentiation, cost, response, strategic OM decisions. Learning Unit Two Net Contact Hours - 4hrs Learning Unit Fore Net Contact Hours - 4hrs Net Contact Hours - 3 hrs Net Contact Hours - 5 hrs Net Contact Hours - 6 hrs Net Contact Hours	Course Title	OPERATIONS MANAGEMENT
Credit Hours Course Objective Main Objective The objective of the course is to introduce the students the basic concepts, tools and techniques in managing operations functions of manufacturing and service organizations. Learning Unit One Net Contact Hours - 3 hrs Learning Unit Two Net Contact Hours - 4hrs Net Contact Hours - 4hrs Learning Unit Tree Net Contact Hours - 4hrs See Competitive advantage through operations: competing on differentiation, cost, response, strategic OM decisions. Learning Unit Three Net Contact Hours - 4hrs See Competitive advantage through operations: competing on differentiation, cost, response, strategic OM decisions. Learning Unit Four Net Contact Hours - 4hrs See Competition, Defining quality, International quality standards, Total quality management, Tools of TQM, Role of inspection, TQM in services. Learning Unit Four Net Contact Hours - 3hrs Learning Unit Five Net Contact Hours - 3hrs Learning Unit Five Net Contact Hours - 3hrs Learning Unit Five Net Contact Hours - 3 hrs Learning Unit Five Net Contact Hours - 3 hrs Learning Unit Five Net Contact Hours - 3 hrs Learning Unit Five Net Contact Hours - 3 hrs Learning Unit Eight Net Contact Hours - 3 hrs Learning Unit Eight Net Contact Hours - 3 hrs Learning Unit Eight Net Contact Hours - 3 hrs Learning Unit Eight Net Contact Hours - 3 hrs Learning Unit Eight Net Contact Hours - 6 hrs Net Contact Hours - 6 hrs Learning Unit Ten Net Contact Hours - 8 hrs Net Con		
The objective of the course is to introduce the students the basic concepts, tools and techniques in managing operations functions of manufacturing and service organizations. Learning Unit Technique Competitive advantage through operations in the service sector, Productivity challenge; productivity measurement, productivity variables, productivity and the service sector, Competitive advantage through operations: competing on differentiation, cost, response, strategic OM decisions. Learning Unit Two		
The objective of the course is to introduce the students the basic concepts, tools and techniques in managing operations functions of manufacturing and service organizations. Learning Unit One Content Hours - 3 hrs		j S
Learning Unit Learning Unit One Net Contact Hours - 3 hrs Learning Unit Two Net Contact Hours - 4 hrs Learning Unit Two Net Contact Hours - 4 hrs Learning Unit Two Net Contact Hours - 4 hrs Learning Unit Two Net Contact Hours - 4 hrs Learning Unit Two Net Contact Hours - 4 hrs Learning Unit Four Net Contact Hours - 4 hrs Learning Unit Four Net Contact Hours - 4 hrs Learning Unit Five Net Contact Hours - 3 hrs Learning Unit Five Net Contact Hours - 3 hrs Learning Unit Five Net Contact Hours - 3 hrs Learning Unit Five Net Contact Hours - 3 hrs Learning Unit Five Net Contact Hours - 3 hrs Learning Unit Five Net Contact Hours - 3 hrs Learning Unit Five Net Contact Hours - 3 hrs Learning Unit Five Net Contact Hours - 3 hrs Learning Unit Five Net Contact Hours - 3 hrs Learning Unit Five Net Contact Hours - 3 hrs Learning Unit Five Net Contact Hours - 3 hrs Learning Unit Five Net Contact Hours - 3 hrs Learning Unit Five Net Contact Hours - 3 hrs Learning Unit Five Net Contact Hours - 3 hrs Learning Unit Five Net Contact Hours - 3 hrs Learning Unit Five Net Contact Hours - 3 hrs Learning Unit Five Net Contact Hours - 3 hrs Substance of Learning Unit Five Net Contact Hours - 3 hrs Substance of Learning Unit Five Net Contact Hours - 3 hrs Learning Unit Eight Net Contact Hours - 3 hrs Learning Unit Eight Net Contact Hours - 3 hrs Learning Unit Eight Net Contact Hours - 3 hrs Learning Unit Eight Net Contact Hours - 6 hrs Learning Unit Tro Net Contact Hours - 7 hrs Learning Unit Tro Net Contact Hours - 8 hrs Learning Unit Tro Net Contact Hours - 8 hrs Learning Unit Tro Net Contact Hours - 8 hrs Learning Unit Tro Net Contact Hours - 8 hrs Learning Unit Tro Net Contact Hours - 8 hrs Learning Unit Tro Net Contact Hours - 9 hrs Learning Unit Tro Net Contact Hours - 9 hrs Learning Unit Tro Net Contact Hours - 9 hrs Learning Unit Tro Net Contact Hours - 9 hrs Learning Unit Tro Net Contact Hours - 9 hrs Learning Unit Tro Net Contact Hours - 9 hrs Learning Unit Tro Net Contact Hours - 9 hr		The objective of the course is to introduce the students the basic concepts, tools and techniques
Learning Unit One Net Contact Hours - 3 hrs	Main Objective	
Operations management and its functions, Operations in the service sector, Productivity challenge; productivity measurement, productivity vanibles, productivity and the service sector, Competitive advantage through operations: competing on differentiation, cost, response, strategic OM decisions. Learning Unit Two Net Contact Hours – 4hrs Seed competition, Defining the product, Documents for product design, Time based competition, Defining the product, Documents for production, Service design. Learning Unit Thre Net Contact Hours – 8 hrs Learning Unit Four Net Contact Hours – 8 hrs Learning Unit Five Net Contact Hours – 3hrs Learning Unit Five Net Contact Hours – 3hrs Learning Unit Five Net Contact Hours – 3 hrs Learning Unit Five Net Contact Hours – 3 hrs Learning Unit Five Net Contact Hours – 3 hrs Learning Unit Five Net Contact Hours – 3 hrs Learning Unit Five Net Contact Hours – 3 hrs Learning Unit Five Net Contact Hours – 3 hrs Learning Unit Five Net Contact Hours – 3 hrs Learning Unit Five Net Contact Hours – 3 hrs Surface importance of Location, Factors that affect location decisions, Methods of evaluating location alternatives, Service location strategy. Learning Unit Eight Net Contact Hours – 3 hrs Strategic importance of Location, Factors that affect location decisions, Methods of evaluating location alternatives, Service location strategy. 1. Layout Strategies Strategic importance of Location, Factors that affect location decisions, Methods of evaluating location alternatives, Service location strategy. 2. Layout Strategies Net Contact Hours – 3 hrs Strategic importance of the Supply – Chain, Purchasing, Supply-chain strategies, Vendor selection. Learning Unit Eleve Net Contact Hours – 8 hrs Learning Unit Eleven Net Contact Hours – 8 hrs Learning Unit Eleven Net Contact Hours – 8 hrs Learning Unit Eleven Net Contact Hours – 8 hrs Learning Unit Eleven Net Contact Hours – 8 hrs Learning Unit Eleven Net Contact Hours – 8 hrs Learning Unit Eleven Net Contact Hours – 8 h	Learning Unit	
challenge; productivity measurement, productivity variables, productivity and the service sector, Competitive advantage through operations: competing on differentiation, cost, response, strategic OM decisions. 2. Design of Goods and Services Goods and Services selection, Product development, Issues for product design, Time based competition, Defining the product, Documents for production, Service design. 3. Managing Quality Quality and Strategy, Defining quality, International quality standards, Total quality management, Tools of TQM, Role of inspection, TQM in services. 4. Process Strategy Four process strategies, Process analysis and design, Service process design, Process Reengineering, Environment friendly processes, Selection of equipment and technology. 5. Capacity Planning Capacity, Design and effective capacity, Capacity and strategy, Capacity Considerations, Managing demand, Demand and capacity management in the service sector, Capacity planning, Applying break-even analysis and decision trees to capacity decisions 6. Location Strategies Strategic importance of Location, Factors that affect location decisions, Methods of evaluating location alternatives, Service locations trategy. 7. Layout Strategies Strategic importance of Layout Decisions, Types of layout, Fixed position layout, Processoriented layout, Office layout, Retail layout, Warehousing and Storage layouts, and Repetitive and Product-oriented layout. 8. Supply—Chain Management Strategic importance of the Supply—Chain, Purchasing, Supply-chain strategies, Vendor selection. 1. Learning Unit Ten Net Contact Hours - 8 hrs 1. Proventory Management Net Contact Hours - 8 hrs 1. Proventory Management Net Contact Hours - 8 hrs 1. Learning Unit Ten Net Contact Hours - 8 hrs 1. Learning Unit Ten Net Contact Hours - 8 hrs 1. Learning Unit Ten Net Contact Hours - 8 hrs 1. Learning Unit Ten Net Contact Hours - 8 hrs 1. Learning Unit Ten Net Contact Hours - 8 hrs 1. Learning Unit Ten Net Contact Hours - 8 hrs 1. Learning Unit Ten Net Contac		1. Operations and Productivity
Contact Hours - 4hrs Soods and services selection, Product development, Issues for product design, Time based competition, Defining the product, Documents for production, Service design.		challenge: productivity measurement, productivity variables, productivity and the service sector, Competitive advantage through operations: competing on differentiation, cost, response, strategic OM decisions.
based competition, Defining the product, Documents for production, Service design.	Learning Unit Two	
Learning Unit Three Net Contact Hours - 8 hrs Supply - Chain (Learning Unit Four Net Contact Hours - 3 hrs	Net Contact Hours – 4hrs	
Quality and Strategy, Defining quality, International quality standards, Total quality management, Tools of TQM, Role of inspection, TQM in services. Learning Unit Four Net Contact Hours - 4hrs	I couning Unit Three	
Learning Unit Four Net Contact Hours – 4hrs Secondary Process Strategy Four process trategies, Process analysis and design, Service process design, Process Reengineering, Environment friendly processes, Selection of equipment and technology.		Quality and Strategy, Defining quality, International quality standards, Total quality
Four process strategies, Process analysis and design, Service process design, Process Reengineering, Environment friendly processes, Selection of equipment and technology. 5. Capacity Planning Capacity, Design and effective capacity, Capacity and strategy, Capacity Considerations, Managing demand, Demand and capacity management in the service sector, Capacity planning, Applying break-even analysis and decision trees to capacity decisions Learning Unit Five Net Contact Hours – 3 hrs Learning Unit Six Net Contact Hours – 3 hrs Strategic importance of Location, Factors that affect location decisions, Methods of evaluating location alternatives, Service location strategy. 7. Layout Strategies Strategic importance of Layout Decisions, Types of layout, Fixed position layout, Process-oriented layout, Office layout, Retail layout, Warehousing and Storage layouts, and Repetitive and Product-oriented layout. Learning Unit Eight Net Contact Hours - 3 hrs Learning Unit Nine Net Contact Hours - 6 hrs Learning Unit Ten Net Contact Hours - 8 hrs Process of Inventory, Inventory Management, Inventory Models, Inventory Models for Independent Demand. 10.Aggregate Planning Net Contact Hours - 8 hrs Planning Process, Nature of Aggregate Planning, Aggregate Planning Strategies, Methods for Aggregate Planning, Aggregate Planning in services, Material requirements planning (MRP): Dependent Inventory Model requirements, MRP structure, MRP management, Lot sizing techniques, MRP in services. 11.Short-Term Scheduling The strategic importance of short term scheduling, scheduling issues, sequencing method. 48 hrs (excluding assessment and final examination) Basic Text Jay Heizer, Barry Render, and JagadeeshRajashekar (2009), Operations Management, 9th Edition, Pearson Education. William J. Stevenson (2009) Operations Management, 9th Edition, Pearson Education. William J. Stevenson (2009) Operations Management, 9th Edition, Tata McGraw-Hill Edition Evaluation Scheme	Learning Unit Four	
Learning Unit Five Net Contact Hours - 3 hrs Capacity Planning Capacity, Design and effective capacity, Capacity and strategy, Capacity Considerations, Managing demand, Demand and capacity management in the service sector, Capacity planning, Applying break-even analysis and decision trees to capacity decisions		
Capacity, Design and effective capacity, Capacity and strategy, Capacity Considerations, Managing demand, Demand and capacity management in the service sector, Capacity planning, Applying break-even analysis and decision trees to capacity decisions 6. Location Strategies Strategic importance of Location, Factors that affect location decisions, Methods of evaluating location alternatives, Service location strategy. 7. Layout Strategies Strategic importance of Layout Decisions, Types of layout, Fixed position layout, Process- oriented layout, Office layout, Retail layout, Warehousing and Storage layouts, and Repetitive and Product- oriented layout. 8. Supply – Chain Management Strategic importance of the Supply - Chain, Purchasing, Supply-chain strategies, Vendor selection. 9. Inventory Management Functions of Inventory, Inventory Management, Inventory Models, Inventory Models for Independent Demand. 10.Aggregate Planning Planning Process, Nature of Aggregate Planning, Aggregate Planning Strategies, Methods for Aggregate Planning, Aggregate Planning, Aggregate Planning Strategies, Methods for Aggregate Planning, Aggregate Planning, Aggregate Planning (MRP): Dependent Inventory Model requirements, MRP structure, MRP management, Lot sizing techniques, MRP in services. 11.Short-Term Scheduling Party Render, and JagadeeshRajashekar (2009), Operations Management, 9th Edition, authorized adaptation from the US edition, Prentice Hall Inc. Other References 8. Supply – Chain Management The strategic importance of short term scheduling, scheduling issues, sequencing method. 48 hrs (excluding assessment and final examination) 48 hrs (excluding assessment and final examination) 49 Heizer, Barry Render, and JagadeeshRajashekar (2009), Operations Management, 9th Edition, authorized adaptation from the US edition, Prentice Hall Inc. Other References 1. Semester evaluation 50% 1. Semester evaluation 50%		Reengineering, Environment friendly processes, Selection of equipment and technology.
Managing demand, Demand and capacity management in the service sector, Capacity planning, Applying break-even analysis and decision trees to capacity decisions Learning Unit Five Strategic importance of Location, Factors that affect location decisions, Methods of evaluating location alternatives, Service location strategy. Learning Unit Six Net Contact Hours - 3 hrs Strategic importance of Layout Decisions, Types of layout, Fixed position layout, Processoriented layout, Office layout, Retail layout, Warehousing and Storage layouts, and Repetitive and Product- oriented layout. Supply - Chain Management Strategic importance of the Supply - Chain, Purchasing, Supply-chain strategies, Vendor selection. Learning Unit Nine Supply - Chain Management Strategic importance of the Supply - Chain, Purchasing, Supply-chain strategies, Vendor selection. Learning Unit Ten Functions of Inventory, Inventory Management, Inventory Models, Inventory Models for Independent Demand. Learning Unit Ten Net Contact Hours - 8 hrs Planning Process, Nature of Aggregate Planning, Aggregate Planning Strategies, Methods for Aggregate Planning, Aggregate Planning, Aggregate Planning in services, Material requirements planning (MRP): Dependent Inventory Model requirements, MRP structure, MRP management, Lot sizing techniques, MRP in services. Learning Unit Eleven Strategic importance of short term scheduling, scheduling issues, sequencing method. Ag hrs (excluding assessment and final examination) Say Heizer, Barry Render, and JagadeeshRajashekar (2009), Operations Management, 9th Edition, authorized adaptation from the US edition, Prentice Hall Inc. Other References Schert S. Russell and Bernard W. Taylor III (2003), Operations Managements, 4th Edition, Pearson Education. William J. Stevenson (2009) Operations Management, 9th Edition, Tata McGraw-Hill Edition Some Services Schert S. Russell and Services Schert S. Russell and Services Schert S. Russell and Services Schert S. Russ	Learning Unit Five	5. Capacity Planning
Contact Hours - 3 hrs	Net Contact Hours – 3hrs	Managing demand, Demand and capacity management in the service sector, Capacity
Strategic importance of Location, Factors that affect location decisions, Methods of evaluating location alternatives, Service location strategy. 1. Layout Strategies 1. Strategic importance of Layout Decisions, Types of layout, Fixed position layout, Processoriented layout, Office layout, Retail layout, Warehousing and Storage layouts, and Repetitive and Product- oriented layout. 1. Supply – Chain Management 1. Strategic importance of the Supply - Chain, Purchasing, Supply-chain strategies, Vendor selection. 1. Inventory Management 2. Supply – Chain Management 3. Inventory Management 4. Functions of Inventory, Inventory Management, Inventory Models, Inventory Models for Independent Demand. 1. Learning Unit Ten 1. Met Contact Hours - 8 hrs 2. Planning Process, Nature of Aggregate Planning, Aggregate Planning Strategies, Methods for Aggregate Planning, Aggregate Planning in services, Material requirements planning (MRP): Dependent Inventory Model requirements, MRP structure, MRP management, Lot sizing techniques, MRP in services. 1. Short-Term Scheduling 3. The strategic importance of short term scheduling, scheduling issues, sequencing method. 1. Short-Term Scheduling assessment and final examination) 2. Jay Heizer, Barry Render, and JagadeeshRajashekar (2009), Operations Management, 9th Edition, authorized adaptation from the US edition, Prentice Hall Inc. 3. Other References 4. Roberta S. Russell and Bernard W. Taylor III (2003), Operations Managements, 4th Edition, Pearson Education. 3. William J. Stevenson (2009) Operations Management, 9th Edition, Tata McGraw-Hill Edition 4. Semester evaluation 50% 4. End-Semester evaluation 50%	Learning Unit Five	
The Contact Hours - 3 hrs		Strategic importance of Location, Factors that affect location decisions, Methods of evaluating
Strategic importance of Layout Decisions, Types of layout, Fixed position layout, Processoriented layout, Office layout, Retail layout, Warehousing and Storage layouts, and Repetitive and Product- oriented layout. Learning Unit Eight Net Contact Hours - 3 hrs Supply - Chain Management Strategic importance of the Supply - Chain, Purchasing, Supply-chain strategies, Vendor selection. Learning Unit Nine Net Contact Hours - 6 hrs Learning Unit Ten Net Contact Hours - 8 hrs Planning Process, Nature of Aggregate Planning, Aggregate Planning Strategies, Methods for Aggregate Planning, Aggregate Planning in services, Material requirements planning (MRP): Dependent Inventory Model requirements, MRP structure, MRP management, Lot sizing techniques, MRP in services. Learning Unit Eleven Net Contact Hours - 3 hrs Total Contact Hours - 3 hrs Total Contact Hours As hrs (excluding assessment and final examination) Jay Heizer, Barry Render, and JagadeeshRajashekar (2009), Operations Management, 9th Edition, authorized adaptation from the US edition, Prentice Hall Inc. Other References Roberta S. Russell and Bernard W. Taylor III (2003), Operations Managements, 4th Edition, Pearson Education. William J. Stevenson (2009) Operations Management, 9th Edition, Tata McGraw-Hill Edition In-Semester evaluation 50% Evaluation Scheme	Learning Unit Siv	
Supply - Chain Management		Strategic importance of Layout Decisions, Types of layout, Fixed position layout, Process- oriented layout, Office layout, Retail layout, Warehousing and Storage layouts, and Repetitive
Strategic importance of the Supply - Chain, Purchasing, Supply-chain strategies, Vendor selection. Learning Unit Nine Net Contact Hours - 6 hrs Learning Unit Ten Net Contact Hours - 8 hrs Net Contact Hours - 9 hrs Net Contac	Learning Unit Eight	
Functions of Inventory, Inventory Management, Inventory Models, Inventory Models for Independent Demand. Learning Unit Ten Net Contact Hours - 8 hrs Planning Process, Nature of Aggregate Planning, Aggregate Planning Strategies, Methods for Aggregate Planning, Aggregate Planning in services, Material requirements planning (MRP): Dependent Inventory Model requirements, MRP structure, MRP management, Lot sizing techniques, MRP in services. Learning Unit Eleven Net Contact Hours - 3 hrs Total Contact Hours Basic Text Jay Heizer, Barry Render, and JagadeeshRajashekar (2009), Operations Management, 9th Edition, authorized adaptation from the US edition, Prentice Hall Inc. Other References Roberta S. Russell and Bernard W. Taylor III (2003), Operations Managements, 4th Edition, Pearson Education. William J. Stevenson (2009) Operations Management, 9th Edition, Tata McGraw-Hill Edition In-Semester evaluation 50% End-Semester evaluation 50%		Strategic importance of the Supply - Chain, Purchasing, Supply-chain strategies, Vendor
Independent Demand. 10.Aggregate Planning Net Contact Hours - 8 hrs Planning Process, Nature of Aggregate Planning, Aggregate Planning Strategies, Methods for Aggregate Planning, Aggregate Planning in services, Material requirements planning (MRP): Dependent Inventory Model requirements, MRP structure, MRP management, Lot sizing techniques, MRP in services. 11.Short-Term Scheduling Net Contact Hours - 3 hrs The strategic importance of short term scheduling, scheduling issues, sequencing method. 13. Hrs. (excluding assessment and final examination) 14. Hrs. (excluding assessment and final examination) 15. Hrs. (excluding assessment and JagadeeshRajashekar (2009), Operations Management, 9th Edition, authorized adaptation from the US edition, Prentice Hall Inc. 16. Other References Roberta S. Russell and Bernard W. Taylor III (2003), Operations Managements, 4th Edition, Pearson Education. William J. Stevenson (2009) Operations Management, 9th Edition, Tata McGraw-Hill Edition 16. Evaluation Scheme In-Semester evaluation So% End-Semester evaluation So%	Learning Unit Nine	9. Inventory Management
Planning Process, Nature of Aggregate Planning, Aggregate Planning Strategies, Methods for Aggregate Planning, Aggregate Planning in services, Material requirements planning (MRP): Dependent Inventory Model requirements, MRP structure, MRP management, Lot sizing techniques, MRP in services. Learning Unit Eleven Net Contact Hours - 3 hrs The strategic importance of short term scheduling, scheduling issues, sequencing method. 48 hrs (excluding assessment and final examination) Basic Text Jay Heizer, Barry Render, and JagadeeshRajashekar (2009), Operations Management, 9th Edition, authorized adaptation from the US edition, Prentice Hall Inc. Other References Roberta S. Russell and Bernard W. Taylor III (2003), Operations Managements, 4th Edition, Pearson Education. William J. Stevenson (2009) Operations Management , 9th Edition, Tata McGraw-Hill Edition Evaluation Scheme In-Semester evaluation End-Semester evaluation 50%		Independent Demand.
Net Contact Hours - 3 hrsThe strategic importance of short term scheduling, scheduling issues, sequencing method.Total Contact Hours48 hrs (excluding assessment and final examination)Basic TextJay Heizer, Barry Render, and JagadeeshRajashekar (2009), Operations Management, 9th Edition, authorized adaptation from the US edition, Prentice Hall Inc.Other ReferencesRoberta S. Russell and Bernard W. Taylor III (2003), Operations Managements, 4th Edition, Pearson Education. William J. Stevenson (2009) Operations Management , 9th Edition, Tata McGraw-Hill EditionEvaluation SchemeIn-Semester evaluation50% 	Net Contact Hours - 8 hrs	Planning Process, Nature of Aggregate Planning, Aggregate Planning Strategies, Methods for Aggregate Planning, Aggregate Planning in services, Material requirements planning (MRP): Dependent Inventory Model requirements, MRP structure, MRP management, Lot sizing techniques, MRP in services.
Total Contact Hours 48 hrs (excluding assessment and final examination) Jay Heizer, Barry Render, and JagadeeshRajashekar (2009), Operations Management, 9 th Edition, authorized adaptation from the US edition, Prentice Hall Inc. Other References Roberta S. Russell and Bernard W. Taylor III (2003), Operations Managements, 4 th Edition, Pearson Education. William J. Stevenson (2009) Operations Management, 9 th Edition, Tata McGraw-Hill Edition Evaluation Scheme In-Semester evaluation 50% End-Semester evaluation 50%		
Basic Text Jay Heizer, Barry Render, and JagadeeshRajashekar (2009), Operations Management, 9th Edition, authorized adaptation from the US edition, Prentice Hall Inc. Roberta S. Russell and Bernard W. Taylor III (2003), Operations Managements, 4th Edition, Pearson Education. William J. Stevenson (2009) Operations Management, 9th Edition, Tata McGraw-Hill Edition Evaluation Scheme In-Semester evaluation 50% End-Semester evaluation 50%		
Edition, authorized adaptation from the US edition, Prentice Hall Inc. Other References Roberta S. Russell and Bernard W. Taylor III (2003), Operations Managements, 4 th Edition, Pearson Education. William J. Stevenson (2009) Operations Management, 9 th Edition, Tata McGraw-Hill Edition Evaluation Scheme In-Semester evaluation 50% End-Semester evaluation 50%		
Other ReferencesRoberta S. Russell and Bernard W. Taylor III (2003), Operations Managements, 4th Edition, Pearson Education. William J. Stevenson (2009) Operations Management , 9th Edition, Tata McGraw-Hill EditionEvaluation SchemeIn-Semester evaluation50% End-Semester evaluation	Basic Text	
Evaluation Scheme In-Semester evaluation 50% End-Semester evaluation 50%	Other References	Roberta S. Russell and Bernard W. Taylor III (2003), <i>Operations Managements</i> , 4 th Edition, Pearson Education.
End-Semester evaluation 50%	Evaluation Scheme	, , ,
100/0	Zidadion ocheme	

Course Title	MARKETING
Course Code Number	MKT 201
Credit Hours	3
Course Objective	
Main Objective	The objective of the course is to help the participants learn about and apply the basic concepts
,	and practices of modern marketing.
Learning Unit	
Learning Unit One	1. Marketing in a Changing World
Net Contact Hours -6 hrs	What is Marketing? Core Concepts, Marketing Management, Marketing Management
	Philosophies: Production Concept, Product Concept, Selling Concept, Marketing Concept
	and Societal Marketing Concept.
Learning Unit Two	2. The Marketing Environment
Net Contact Hours - 6 hrs	Company's Microenvironment: Company, Suppliers, Marketing Intermediaries, Customers,
	Competitors and Publics, Company's Macroenvironment: Demographic, Economic, Natural,
	Technological, Political and Cultural environments, Responding to the marketing environment.
Learning Unit Three	3. Consumer Markets and Consumer Buyer Behavior
Net Contact Hours - 6 hrs	Model of Consumer Behavior, Characteristics affecting Consumer Behavior, Types of
The Contact Hours of Mrs	Buying Decision Behavior, Buyer Decision Process, Buyer Decision Process for new
	products, Consumer Behavior across International Borders, Business Markets and Business
	Buyer Behavior: Business Markets, Business Buyer Behavior, Institutional and Government
	Markets.
Learning Unit Four	4. Market Segmentation, Targeting and Positioning for Competitive Advantage
Net Contact Hours - 6 hrs	Market Segmentation, Market Targeting, Positioning for Competitive Advantage, Marketing
	Mix: Concepts of 4 Ps and 4 Cs.
Learning Unit Five	5. Product and Services Strategy
Net Contact Hours - 6 hrs	What is a Product? Product Classifications, Individual Product Decisions, Product Line
	Decisions, Product Mix Decisions, Services Marketing, International Product and Services
T	Marketing, Product Life-cycle Strategies.
Learning Unit Six Net Contact Hours - 6 hrs	6. Pricing Products Pricing considerations and approaches: Factors to consider when setting prices, General
Net Contact Hours - 6 hrs	Pricing A
	Approaches, Pricing Strategies: New - Product Pricing Strategies, Product Mix Pricing
	Strategies, Price – Adjustment Strategies, Price Changes, Public Policy and Pricing.
Learning Unit Seven	7. Distribution Channels and Logistics Management
Net Contact Hours - 6 hrs	Nature of Distribution Channels, Channel Behavior and Organization, Channel Design
	Decisions, Channel Management Decisions, Public Policy and Distribution Decisions, Nature
	and Importance of Physical Distribution and Marketing Logistics, Retailing and Wholesaling:
	Retailer Marketing Decisions, Wholesaler Marketing Decisions.
Learning Unit Eight	8. Integrated Marketing Communications Strategy
Net Contact Hours - 6 hrs	Marketing Communications Mix, Integrated Marketing Communications, View of the
	Communication process, Steps in Developing Effective Communication, Setting the total
Total Content II	Promotional Budget and Mix, Socially Responsible Marketing Communication.
Total Contact Hours	48 hrs (excluding assessment and final examination) Philip Ketley and Cory Armstrong (2001). Principles of Maybeting. 11th Edition India Prontice.
Basic Text	Philip Kotler and Gary Armstrong (2001), <i>Principles of Marketing</i> , 11 th Edition, India: Prentice Hall.
Evaluation Scheme	In-Semester evaluation 50%
Evaluation Scheme	End-Semester evaluation 50%
	Total 100%
	100/0

Semester VII

Kathmandu University School of Management Bachelor of Business Information Systems Course Syllabus

Course Title	SOFTWARE ENGINEERING
	M 469
Number Credit Hours 3	
Course Objective	
	objective of the course is to develop knowledge on Software Process, Product, and Project and its
mar dep of s	th understanding on the application of software engineering principles to the conventional methods oftware development.
Learning Unit	
	Overview
Net Contact Hours -3	Software and its Characteristics, Crisis and Myths, Software Engineering, Software Process and
hrs	Models
	Project Management in Software Engineering
Net Contact Hours – 2	Four P's of Software Project Management
hrs	
	Software Process and Metrics
Net Contact Hours - 3	Measures, Metrics and Indicators, Software Measurement, Metrics for Software Quality, Statistical
hrs	Quality Control, Metrics for Small Organization
	Software Project Planning
Net Contact Hours - 4	Objectives, Scope, Resources, Project Estimation, Decomposition Techniques, Empirical
hrs	Estimation Models, Make/Buy Decision, Scheduling and Error Tracking
_	Risks Analysis and Management Software Risks, Identification, Projection, Refinement, Mitigation, Monitoring and Management
Net Contact Hours – 3 hrs	Software Risks, Identification, Projection, Refinement, Mitigation, Monitoring and Management
H	Software Quality Assurance
Net Contact Hours - 5	Concepts, SQA, Software Reviews, Formal Technical Reviews, Formal Approaches to SQA,
hrs	Statistical; Quality Assurance, Software Reliability, ISO 9000, SQA Plan
	Software Configuration Management
Net Contact Hours - 4	Introduction, SCM Process, Identification of Objects in Software Configuration, Version Control,
hrs	Change Control, Configuration Audit, Status Reporting, SCM Standards
_	Analysis Concepts, Principles and Modeling
Net Contact Hours - 7	Requirements Engineering, Requirements Analysis, Analysis Principles, Software Prototyping,
hrs	Specification and its Review, Review of Data Modeling, Functional Modeling and Behavioral
	Modeling, Structured Analysis Tools and Techniques
Learning Unit Nine 9.	Design Concepts, Principles and Architecture Design
Net Contact Hours - 7	Design Process, Principles, Concepts, Cohesion, Coupling, Software Architecture, Data Design,
hrs	Architectural Styles, Transform and Transaction Mapping, User Interface Design, Structured
	Programming
Learning Unit Ten 10.	Technical Metrics for Software
Net Contact Hours - 3	Software Quality, A framework for Technical Software Metrics, Metrics for the Analysis, Design,
hrs	Coding, Testing and Maintenance
	nrs (excluding assessment and final examination)
	ger S. Pressman (2001), Software Engineering - A Practitioner's Approach , 5th Edition, McGraw
Hill	·
Other References Ian	Sommerville (2000), <i>Software Engineering</i> , 6 th Edition, Pearson Education Ltd.
Evaluation Scheme In-S	Semester evaluation 50%
End	-Semester evaluation 50%
Total Total	

KATHMANDU UNIVERSITY SCHOOL OF MANAGEMENT BBA/ BBIS Course Syllabus

Course Title	STRATEGIC MANAGEMENT
Course Code Number	GEM 490
Credit Hours	3
Course Objective	
Main Objective	The objective of the course is to introduce the learners with basic concepts, elements and process of strategic management by providing thorough understanding of the integration of all functional areas within the organization, and its interaction with external environment, to enable them to formulate the strategies at different level of the organization
Enabling Objectives	 After fulfillment of all the requirements of this course the learners will be able to: Understand and explain the strategic management process, the role of top management in the strategic management process and social responsibility of the strategic decision makers Analyze the external environmental factors and synthesize the strategic external factors Analyze the internal organizational factors and synthesize the strategic internal factors Formulate the strategic alternatives at different levels of management and initiate the choice of the best alternative Develop the program, policies and structure for implementation of the strategies by designing appropriate control measures
Learning Unit	
Learning Unit One	1. Introduction to Strategic Management
Net Contact Hours -6 hrs	 1.1 Concept of strategic management, Benefits and risks of strategic management, Characteristics of strategic decisions, Elements of strategic management, and Strategic decision making process, 1.2 Role of Board of Directors and role of top management, 1.3 Social responsibility and ethics of strategic decision makers 1.3.1 Responsibility of business firm 1.3.2 Stakeholder Analysis 1.3.3 Corporate ethics and guidelines for ethical behavior
Learning Unit Two	2. Environmental Scanning and Industry Analysis
Net Contact Hours - 9 hrs Learning Unit Three	 2.1 Identifying external environmental variables: Economic, Technological, Political-Legal, and Socio-Cultural Forces, Identifying external strategic factors, 2.2 Industry analysis:
Net Contact Hours – 7.5 hrs	3.1 Concept of core and distinctive competencies' framework, <u>using</u> resources to gain competitive advantage, sustainability of advantage 3.2 Value chain analysis(<i>Industry & Corporate</i>) 3.3 Scanning functional resource and capability: Issues related to Structure, Culture, Strategic Marketing, Financial, Research and Development, Operations, Human resources and Information system 3.4 Synthesis of Internal Factor Analysis Summary.(IFAS)
Learning Unit Four Net Contact Hours - 18 hrs	 4. Strategy Formulation 4.1 Situation analysis: SWOT analysis, generating strategic factor analysis Summary (SFAS) and TOWS matrix, Setting Mission and Objectives; Business strategies: Competitive and Collaborative strategies: Lower Cost strategy and Differentiation strategy, Competitive Tactics Cooperative strategies: Collusion and Strategic Alliances: Mutual Service Consortia, Joint Venture,

	Licensing Agreement, Value Chain Partnership;		
	Corporate strategies: Growth, Stability and Retrenchment Strategies;		
	Portfolio Analysis: BCG Growth Matrix , GE Business Screen		
	Functional strategies: Marketing strategy, Financial strategy, Research and Development strategy,		
	Operations strategy, Purchasing strategy, Logistic strategy, Human Resources strategy, Information		
	Technology strategy,		
	Selection of the Best Strategy : Constructing Scenario, Attitude towards risk, Pressure from stake		
	folders, Pressure from corporate culture, Need and desire of key managers		
Learning Unit Five	5. Strategy Implementation and Control		
Net Contact Hours – 7.5 hrs	5.1 Developing Programs, Budgets, and Procedures, Structure vs Strategy, Stages of Corporate		
	Development		
	Staffing Leading and Directing for strategy implementation		
	5.2 Evaluation and Control in Strategic Management:		
	Measuring performance and types of control, Enterprise risk management		
	Primary measures of corporate performance		
	Primary measures of divisional and functional performance		
	Problems in measuring performance		
Total Contact Hours	48 hrs (excluding assessment and final examination)		
Basic Text	Wheelen, T. L., and Hunger, J. D. (2010), <i>Concepts in Strategic Management and Business Policy</i> ,		
	13 th Edition, Pearson Prentice Hall.		
Other References	Arthur A. Thompson, A. A. Jr., A. J. Strickland III, A. J. Gamble, J. E., and Jain, A. K. (2010),		
	Crafting and Executing Strategy, Concepts and Cases, 16th Edition, Tata McGraw-Hill.		
Evaluation Scheme	In-Semester evaluation 50%		
	End-Semester evaluation 50%		
	Total 100%		

Course Synabus		
Course Title	MANAGEMENT INFORMATION SYSTEMS	
Course Code Number	MAS-122	
Credit Hours	3 (Three)	
Course Objective	The objective of the course is to acquaint students with the knowledge of information systems essential for creating competitive firms, managing global corporations, adding business value, and providing useful products and services to customers and to introduce them to computer technology and information processing in organizations.	
Learning Unit		
Learning Unit One Net contact hrs- 6 hrs	Information Systems in Global Business Today Role of Information Systems in Business Today, Perspectives on Information Systems, Contemporary Approaches to Information Systems	
Learning Unit Two Net contact hrs- 6 hrs	2. E-Business: How Businesses Use Information Systems Business Processes and Information Systems, Types of Information Systems, Systems That Span the Enterprise, Information Systems Function in Business	
Learning Unit Three Net contact hrs- 6 hrs	3. Information Systems, Organizations, and Strategy Organizations and Information Systems, How Information Systems Impact Organizations and Business Firms, Using Information Systems to Achieve Competitive Advantage, Using Systems for Competitive Advantage	
Learning Unit Four Net contact hrs- 6 hrs	4. Ethical and Social Issues in Information Systems and Securing Information Systems Understanding Ethical and Social Issues Related to Systems, Ethics in an Information Society, The Moral Dimensions of Information Systems System Vulnerability and Abuse, Business Value of Security and Control, Establishing a Framework for Security and Control, Technologies and Tools for Protecting Information Resources	
Learning Unit Five Net contact hrs-6 hrs	5. Telecommunications, the Internet, and Wireless Technology Telecommunications and Networking in today's Business World, Communications Networks, The Global Network, The Wireless Evolution	
Learning Unit Six Net contact hrs- 6 hrs	6. E-Commerce: Digital Markets, Digital Goods Electronic Commerce and the Internet, Types of Electronic Commerce, M-Commerce Services and Applications, Electronic Commerce Payment Systems	
Learning Unit Seven Net contact hrs- 6 hrs	7. Building Information Systems Systems as Planned Organizational Change, Overview of Systems Development, Alternative Systems-Building Approaches	
Learning Unit Eight Net contact hrs- 6 hrs	8. Enterprise System, Managing Knowledge and Collaboration Enterprise Systems, Supply Chain Management Systems, Customer Relationship Management Systems, The Knowledge Management Landscape, Knowledge Work Systems.	
Total contact hrs	48 hrs (excluding assessment and final examination)	
Basic Text	Loudon K.C., Loudon J.P. &Dass R. (2011). <i>Management Information Systems: Managing Digital firm (11thed) Pearson</i>	
Evaluation Scheme	In-semester evaluation 50 % End-semester evaluation 50 % Total 100 %	

	DDO HECTEMANA CHATENTE
	PROJECT MANAGEMENT
Course Title	
Course Code Number	GEM 332
Credit Hours	3
Course Objective	
Main Objective	The objective of the course is to equip the participants with the concepts, tools and techniques for managing various types of projects, and to recognize potential and positive contribution of project management for the organization.
Learning Unit	
Learning Unit One	1. Introduction
Net Contact Hours -4 hrs	Define a project, Historical Perspective, Current Issues in Project Management, Relationship between Project Management and General Management.
Learning Unit Two	2. Structure and Frameworks
Net Contact Hours - 5 hrs	Project model, Four phases of project management, Project environment, Complexity of the project, Project organizational structure.
Learning Unit Three	3. Strategic Important of Project Management
Net Contact Hours – 4 hrs	Project and Organization strategy, Project management as a strategic capability, Project performance measurement.
Learning Unit Four	4. Project Definition
Net Contact Hours -6 hrs	Developing concept, Scope management, Project process, Work Breakdown Structure (WBS), Process mapping, Stakeholder management
Learning Unit Five	5. Time Planning
Net Contact Hours – 8 hrs	Time planning as a process, Gantt charts, Time estimation, Critical path analysis (CPM)
Learning Unit Six	6. Planning Analysis
Net Contact Hours - 8 hrs	Analysis time plan, Crashing a project, Risk management in a project, Risk quantification method: PERT.
Learning Unit Seven	7. Project Control
Net Contact Hours - 6 hrs	Control system, control of major constraints (cost constraint and quality constraint), resource leveling, visual control, monitoring technical performance
Learning Unit Eight	8. Project Completion and Review
Net Contact Hours – 6 hrs	Project completion and handover, structuring improvement activities, carrying out reviews,
	evaluate the cost of quality
Total Contact Hours	48 hrs (excluding assessment and final examination)
Basic Text	Harvey Maylor (2003), <i>Project Management</i> , 3 rd edition, Pearson Education, Singapore.
Other References	Project Management Institute (2000), <i>A Guide to Project Management Body of Knowledge</i> , PMI, Upper Durby, PA
Evaluation Scheme	In-Semester evaluation 50%
	End-Semester evaluation 50%
	Total 100%

Semester VIII

Kathmandu University School of Management Bachelor of Business Information Systems Course Syllabus

Course Title	SOFTWARE ENGINEERING
	M 469
Number Credit Hours 3	
Course Objective	
	objective of the course is to develop knowledge on Software Process, Product, and Project and its
mar dep of s	th understanding on the application of software engineering principles to the conventional methods oftware development.
Learning Unit	
	Overview
Net Contact Hours -3	Software and its Characteristics, Crisis and Myths, Software Engineering, Software Process and
hrs	Models
	Project Management in Software Engineering
Net Contact Hours – 2	Four P's of Software Project Management
hrs	
	Software Process and Metrics
Net Contact Hours - 3	Measures, Metrics and Indicators, Software Measurement, Metrics for Software Quality, Statistical
hrs	Quality Control, Metrics for Small Organization
	Software Project Planning
Net Contact Hours - 4	Objectives, Scope, Resources, Project Estimation, Decomposition Techniques, Empirical
hrs	Estimation Models, Make/Buy Decision, Scheduling and Error Tracking
_	Risks Analysis and Management Software Risks, Identification, Projection, Refinement, Mitigation, Monitoring and Management
Net Contact Hours – 3 hrs	Software Risks, Identification, Projection, Refinement, Mitigation, Monitoring and Management
H	Software Quality Assurance
Net Contact Hours - 5	Concepts, SQA, Software Reviews, Formal Technical Reviews, Formal Approaches to SQA,
hrs	Statistical; Quality Assurance, Software Reliability, ISO 9000, SQA Plan
	Software Configuration Management
Net Contact Hours - 4	Introduction, SCM Process, Identification of Objects in Software Configuration, Version Control,
hrs	Change Control, Configuration Audit, Status Reporting, SCM Standards
_	Analysis Concepts, Principles and Modeling
Net Contact Hours - 7	Requirements Engineering, Requirements Analysis, Analysis Principles, Software Prototyping,
hrs	Specification and its Review, Review of Data Modeling, Functional Modeling and Behavioral
	Modeling, Structured Analysis Tools and Techniques
Learning Unit Nine 9.	Design Concepts, Principles and Architecture Design
Net Contact Hours - 7	Design Process, Principles, Concepts, Cohesion, Coupling, Software Architecture, Data Design,
hrs	Architectural Styles, Transform and Transaction Mapping, User Interface Design, Structured
	Programming
Learning Unit Ten 10.	Technical Metrics for Software
Net Contact Hours - 3	Software Quality, A framework for Technical Software Metrics, Metrics for the Analysis, Design,
hrs	Coding, Testing and Maintenance
	nrs (excluding assessment and final examination)
	ger S. Pressman (2001), Software Engineering - A Practitioner's Approach , 5th Edition, McGraw
Hill	·
Other References Ian	Sommerville (2000), <i>Software Engineering</i> , 6 th Edition, Pearson Education Ltd.
Evaluation Scheme In-S	Semester evaluation 50%
End	-Semester evaluation 50%
Total Total	

	DDO HECTEMANA CHATENTE
	PROJECT MANAGEMENT
Course Title	
Course Code Number	GEM 332
Credit Hours	3
Course Objective	
Main Objective	The objective of the course is to equip the participants with the concepts, tools and techniques for managing various types of projects, and to recognize potential and positive contribution of project management for the organization.
Learning Unit	
Learning Unit One	1. Introduction
Net Contact Hours -4 hrs	Define a project, Historical Perspective, Current Issues in Project Management, Relationship between Project Management and General Management.
Learning Unit Two	2. Structure and Frameworks
Net Contact Hours - 5 hrs	Project model, Four phases of project management, Project environment, Complexity of the project, Project organizational structure.
Learning Unit Three	3. Strategic Important of Project Management
Net Contact Hours – 4 hrs	Project and Organization strategy, Project management as a strategic capability, Project performance measurement.
Learning Unit Four	4. Project Definition
Net Contact Hours -6 hrs	Developing concept, Scope management, Project process, Work Breakdown Structure (WBS), Process mapping, Stakeholder management
Learning Unit Five	5. Time Planning
Net Contact Hours – 8 hrs	Time planning as a process, Gantt charts, Time estimation, Critical path analysis (CPM)
Learning Unit Six	6. Planning Analysis
Net Contact Hours - 8 hrs	Analysis time plan, Crashing a project, Risk management in a project, Risk quantification method: PERT.
Learning Unit Seven	7. Project Control
Net Contact Hours - 6 hrs	Control system, control of major constraints (cost constraint and quality constraint), resource leveling, visual control, monitoring technical performance
Learning Unit Eight	8. Project Completion and Review
Net Contact Hours – 6 hrs	Project completion and handover, structuring improvement activities, carrying out reviews,
	evaluate the cost of quality
Total Contact Hours	48 hrs (excluding assessment and final examination)
Basic Text	Harvey Maylor (2003), <i>Project Management</i> , 3 rd edition, Pearson Education, Singapore.
Other References	Project Management Institute (2000), <i>A Guide to Project Management Body of Knowledge</i> , PMI, Upper Durby, PA
Evaluation Scheme	In-Semester evaluation 50%
	End-Semester evaluation 50%
	Total 100%

KATHMANDU UNIVERSITY SCHOOL OF MANAGEMENT BBA/ BBIS Course Syllabus

Course Title	STRATEGIC MANAGEMENT
Course Code Number	GEM 490
Credit Hours	3
Course Objective	
Main Objective	The objective of the course is to introduce the learners with basic concepts, elements and process of strategic management by providing thorough understanding of the integration of all functional areas within the organization, and its interaction with external environment, to enable them to formulate the strategies at different level of the organization
Enabling Objectives	 After fulfillment of all the requirements of this course the learners will be able to: Understand and explain the strategic management process, the role of top management in the strategic management process and social responsibility of the strategic decision makers Analyze the external environmental factors and synthesize the strategic external factors Analyze the internal organizational factors and synthesize the strategic internal factors Formulate the strategic alternatives at different levels of management and initiate the choice of the best alternative Develop the program, policies and structure for implementation of the strategies by designing appropriate control measures
Learning Unit	
Learning Unit One	1. Introduction to Strategic Management
Net Contact Hours -6 hrs	 1.1 Concept of strategic management, Benefits and risks of strategic management, Characteristics of strategic decisions, Elements of strategic management, and Strategic decision making process, 1.2 Role of Board of Directors and role of top management, 1.3 Social responsibility and ethics of strategic decision makers 1.3.1 Responsibility of business firm 1.3.2 Stakeholder Analysis 1.3.3 Corporate ethics and guidelines for ethical behavior
Learning Unit Two	2. Environmental Scanning and Industry Analysis
Net Contact Hours - 9 hrs Learning Unit Three	 2. Environmental Scanning and Industry Analysis 2.1 Identifying external environmental variables: Economic, Technological, Political-Legal, and Socio-Cultural Forces, Identifying external strategic factors, 2.2 Industry analysis: Analyzing the task environment with special reference to Michael Porters Model Industry Evolution: Fragmented vs. consolidated Industry Categorizing International Industry Strategic Grouping Strategic Types Hyper competition Competitive Intelligence Forecasting 2.3 Synthesis of External Factors EFAS (External factors Analysis Summary) 3. Internal Scanning: Organizational Analysis
Net Contact Hours – 7.5 hrs	3.1 Concept of core and distinctive competencies' framework, <u>using</u> resources to gain competitive advantage, sustainability of advantage 3.2 Value chain analysis(<i>Industry & Corporate</i>) 3.3 Scanning functional resource and capability: Issues related to Structure, Culture, Strategic Marketing, Financial, Research and Development, Operations, Human resources and Information system 3.4 Synthesis of Internal Factor Analysis Summary.(IFAS)
Learning Unit Four Net Contact Hours - 18 hrs	 4. Strategy Formulation 4.1 Situation analysis: SWOT analysis, generating strategic factor analysis Summary (SFAS) and TOWS matrix, Setting Mission and Objectives; Business strategies: Competitive and Collaborative strategies: Lower Cost strategy and Differentiation strategy, Competitive Tactics Cooperative strategies: Collusion and Strategic Alliances: Mutual Service Consortia, Joint Venture,

	Licensing Agreement, Value Chain Partnership;
	Corporate strategies: Growth, Stability and Retrenchment Strategies;
	Portfolio Analysis: BCG Growth Matrix , GE Business Screen
	Functional strategies: Marketing strategy, Financial strategy, Research and Development strategy,
	Operations strategy, Purchasing strategy, Logistic strategy, Human Resources strategy, Information
	Technology strategy,
	Selection of the Best Strategy : Constructing Scenario, Attitude towards risk, Pressure from stake
	folders, Pressure from corporate culture, Need and desire of key managers
Learning Unit Five	5. Strategy Implementation and Control
Net Contact Hours – 7.5 hrs	5.1 Developing Programs, Budgets, and Procedures, Structure vs Strategy, Stages of Corporate
	Development
	Staffing Leading and Directing for strategy implementation
	5.2 Evaluation and Control in Strategic Management:
	Measuring performance and types of control, Enterprise risk management
	Primary measures of corporate performance
	Primary measures of divisional and functional performance
	Problems in measuring performance
Total Contact Hours	48 hrs (excluding assessment and final examination)
Basic Text	Wheelen, T. L., and Hunger, J. D. (2010), <i>Concepts in Strategic Management and Business Policy</i> ,
	13 th Edition, Pearson Prentice Hall.
Other References	Arthur A. Thompson, A. A. Jr., A. J. Strickland III, A. J. Gamble, J. E., and Jain, A. K. (2010),
	Crafting and Executing Strategy, Concepts and Cases, 16th Edition, Tata McGraw-Hill.
Evaluation Scheme	In-Semester evaluation 50%
	End-Semester evaluation 50%
	Total 100%

6 5	Course Synabus
Course Title	MANAGEMENT INFORMATION SYSTEMS
Course Code Number	MAS-122
Credit Hours	3 (Three)
Course Objective	The objective of the course is to acquaint students with the knowledge of information systems essential for creating competitive firms, managing global corporations, adding business value, and providing useful products and services to customers and to introduce them to computer technology and information processing in organizations.
Learning Unit	
Learning Unit One Net contact hrs- 6 hrs	Information Systems in Global Business Today Role of Information Systems in Business Today, Perspectives on Information Systems, Contemporary Approaches to Information Systems
Learning Unit Two Net contact hrs- 6 hrs	2. E-Business: How Businesses Use Information Systems Business Processes and Information Systems, Types of Information Systems, Systems That Span the Enterprise, Information Systems Function in Business
Learning Unit Three Net contact hrs- 6 hrs	3. Information Systems, Organizations, and Strategy Organizations and Information Systems, How Information Systems Impact Organizations and Business Firms, Using Information Systems to Achieve Competitive Advantage, Using Systems for Competitive Advantage
Learning Unit Four Net contact hrs- 6 hrs	4. Ethical and Social Issues in Information Systems and Securing Information Systems Understanding Ethical and Social Issues Related to Systems, Ethics in an Information Society, The Moral Dimensions of Information Systems System Vulnerability and Abuse, Business Value of Security and Control, Establishing a Framework for Security and Control, Technologies and Tools for Protecting Information Resources
Learning Unit Five Net contact hrs-6 hrs	5. Telecommunications, the Internet, and Wireless Technology Telecommunications and Networking in today's Business World, Communications Networks, The Global Network, The Wireless Evolution
Learning Unit Six Net contact hrs- 6 hrs	6. E-Commerce: Digital Markets, Digital Goods Electronic Commerce and the Internet, Types of Electronic Commerce, M-Commerce Services and Applications, Electronic Commerce Payment Systems
Learning Unit Seven Net contact hrs- 6 hrs	7. Building Information Systems Systems as Planned Organizational Change, Overview of Systems Development, Alternative Systems-Building Approaches
Learning Unit Eight Net contact hrs- 6 hrs	8. Enterprise System, Managing Knowledge and Collaboration Enterprise Systems, Supply Chain Management Systems, Customer Relationship Management Systems, The Knowledge Management Landscape, Knowledge Work Systems.
Total contact hrs	48 hrs (excluding assessment and final examination)
Basic Text	Loudon K.C., Loudon J.P. &Dass R. (2011). <i>Management Information Systems: Managing Digital firm (11thed) Pearson</i>
Evaluation Scheme	In-semester evaluation 50 % End-semester evaluation 50 % Total 100 %

	DDO HECTEMANA CHATENTE
	PROJECT MANAGEMENT
Course Title	
Course Code Number	GEM 332
Credit Hours	3
Course Objective	
Main Objective	The objective of the course is to equip the participants with the concepts, tools and techniques for managing various types of projects, and to recognize potential and positive contribution of project management for the organization.
Learning Unit	
Learning Unit One	1. Introduction
Net Contact Hours -4 hrs	Define a project, Historical Perspective, Current Issues in Project Management, Relationship between Project Management and General Management.
Learning Unit Two	2. Structure and Frameworks
Net Contact Hours - 5 hrs	Project model, Four phases of project management, Project environment, Complexity of the project, Project organizational structure.
Learning Unit Three	3. Strategic Important of Project Management
Net Contact Hours – 4 hrs	Project and Organization strategy, Project management as a strategic capability, Project performance measurement.
Learning Unit Four	4. Project Definition
Net Contact Hours -6 hrs	Developing concept, Scope management, Project process, Work Breakdown Structure (WBS), Process mapping, Stakeholder management
Learning Unit Five	5. Time Planning
Net Contact Hours – 8 hrs	Time planning as a process, Gantt charts, Time estimation, Critical path analysis (CPM)
Learning Unit Six	6. Planning Analysis
Net Contact Hours - 8 hrs	Analysis time plan, Crashing a project, Risk management in a project, Risk quantification method: PERT.
Learning Unit Seven	7. Project Control
Net Contact Hours - 6 hrs	Control system, control of major constraints (cost constraint and quality constraint), resource leveling, visual control, monitoring technical performance
Learning Unit Eight	8. Project Completion and Review
Net Contact Hours – 6 hrs	Project completion and handover, structuring improvement activities, carrying out reviews,
	evaluate the cost of quality
Total Contact Hours	48 hrs (excluding assessment and final examination)
Basic Text	Harvey Maylor (2003), <i>Project Management</i> , 3 rd edition, Pearson Education, Singapore.
Other References	Project Management Institute (2000), <i>A Guide to Project Management Body of Knowledge</i> , PMI, Upper Durby, PA
Evaluation Scheme	In-Semester evaluation 50%
	End-Semester evaluation 50%
	Total 100%